



DIRECTOR OF ADMINISTRATION AND MANAGEMENT 2012 – 2017 STRATEGIC PLAN

CORPORATE COURSE RESET

DA&M VISION:

To be an essential mission partner and trusted advisor to the Secretary and Deputy Secretary of Defense and to deliver premier program management and oversight, security services, and support functions that enable uninterrupted operation of the DoD Headquarters.

GOAL 1: CUSTOMER FOCUS

DA&M delivers integrated support and services that are valued by customers and reflect best practices

GOAL 2: OPERATIONS FOCUS

DA&M operations are integrated, efficient, and agile

GOAL 3: MEASUREMENT, ANALYSIS & KNOWLEDGE MANAGEMENT

DA&M systematically measures and analyzes performance to inform decision-making, promote efficiency, and enable transparency to all

GOAL 4: WORKFORCE FOCUS

DA&M attracts and retains a high-skilled, versatile, and motivated workforce that reflects diversity and is prepared to meet 21st Century challenges

<http://odam.defense.gov/strategicplan>

odam.strategicplan@osd.mil

