Diagnostic Software

What your Developer Doesn’t Know

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**Diagnostic Software What your Developer Doesn’t Know**

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Motivation

- Involved in several software intensive systems development activities
- Observed a lack of operational knowledge on diagnostics in the system development teams
- Lack of knowledge in non-traditional developments
- Near total lack of integration between O-Level and I-/D-Level diagnostic and repair activities
- Seen how diagnostics can impact Life Cycle Cost
  - Increased Spares
  - CND / RTOK rates in the repair process
  - Manning / Staffing issues of operational systems
Diagnostic Software

The DoD is dependent on increasingly complex, software intensive, hardware/software hybrid systems to achieve their mission.

Assurance of mission capability is a primary operational need.

- Fault Detection (FD) supports that need
- Fault Isolation (FI) assists in assessing the impact of a failure

Diagnostic capabilities are a co-development problem.

Lack of effective FD/FI and Restoration practices impact system lifecycle cost in multi-dimensional ways.

FD/FI capabilities are not generally considered core requirements by the developers.
Diagnostic Operational Missions

• Verification of Operational Readiness
  Am I Mission Capable?

• Fault Detection (FD) and Characterization
  Have I failed mid-mission?
  What are the effects of failure? Can I continue?

• Fault Isolation (FI)
  What has failed? What do I need to replace?

• Diagnosis and Repair of Repairables
  FI at the lower component level; Repair verification

• Other Maintenance Actions
  Installation, Configuration, Alignment, Calibration, etc.
Logistics Support Cycle

System

Operational Readiness Verification

Operational System

Fault Detection & Characterization

Fault Isolation

Degraded System

LRU

Fault Isolation

Repair of Repairables

Repair Verification

Repair

Depot

LRU Repair Verification

Stores

In Situ

Repair or Replace

Failure
System Development Process

**Systems Engineering**
- System Design
  - Requirements Development
  - Requirements Allocation

**Hardware Engineering**
- Requirements Derivation and Refinement
- Preliminary Design
- Detailed Design
- Construction
- Verification

**Software Engineering**
- Requirements Derivation and Refinement
- Preliminary Design
- Detailed Design
- Construction
- Verification

**Systems Integration**
- Systems Test

**Co-Development**
System Validation Activities

- Engineering Reviews at all levels are Validation events
- Acquisition Program Office MUST participate in validation events.
  - Balanced with other responsibilities
  - Resourced with appropriate capability
System Safety influence diagnostic maturity

Safety is a prime driver, as it is a major concern of the verification and validation efforts.

Domains with strong safety concerns exhibit more mature diagnostic environments
- Regulatory & Liability responsibilities drive activities
- System Safety Engineering Program
  - Failure Modes, Effects & Criticality
  - Undiagnosed failures lead to unsafe conditions
  - Recognized software safety standards applied

Example Domains
- Avionics & Flight controls
- Nuclear & other Power Generation
- Chemical Process Control
- Medical Instrumentation & Devices
- Telecom
Even Mature Environments Fail

Example – recent F-22 flight controls related crash.

Non-Traditional Environments Fail Spectacularly

Example – mission critical IT system

No verification of operational readiness
No online fault detection / isolation
Internet hosting service not doing system performance monitoring
Hardware BIT is not sufficient

Diagnostics is an Operational Mission need

• Verify capability wherever it is implemented
  - Distributed, “Net Centric” & SOA systems
  - Programmable Hardware environments (FPGA, etc.)
  - Software implemented capabilities

• Software component health has not been a significant concern to date
  - Ad Hoc methods
  - Spotty coverage
  - Inconsistent handling & reporting

• Software health reporting should be part of the overall systems health management environment
What Developers Should Do

• Consider the Integrated Diagnostics and other System Sustainment and Support capabilities part of the core mission
• Explicitly treat Integrated Diagnostics as a co-development problem, with appropriate, multi-disciplinary Integrated Product Team support
• Fold software health management into the overall system health management environment
• Better consider integration of the in-situ and Depot diagnostics environments
What Program Offices Should Do

• Better integrate logistics support (diagnostics, test, maintenance, repair) in the development activities currently supported by the Hardware and Software validation teams

• Resource the validation teams to better support the acquisition effort
  - Be prepared to augment the developer with operations expertise from similar, legacy systems

• Create realistic diagnostic coverage requirements

• Better define the needs of the on-line and off-line diagnostics environments

• Create requirements for the integration of the in-situ and Depot maintenance environments
Contact Information

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