ENTITY-RELATIONSHIP MODEL VS. EXTENDED
SEMANTIC HIERARCHAL MODEL
FOR CONCEPTUAL MODELING

by

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June 1986

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This thesis investigates the area of conceptual data modeling and looks for a model to serve as a vehicle for designing improved semantic modeling capabilities. Several possible models are discussed but the Entity-Relationship model and the Extended Semantic Hierarchal Model receive special emphasis. Comparisons will be made of their advantages and disadvantages regarding their suitability for conceptual modeling. The Entity-Relationship Model is chosen as being most capable of supporting enhanced conceptual modeling techniques. Support for this position along with recommended enhancements to the Entity-Relationship Model and a suggestion for an automated graphical design tool to improve its conceptual modeling capabilities are provided in the final chapter.

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Entity-Relationship Model vs. Extended Semantic Hierarchical Model for Conceptual Modeling

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ABSTRACT

This thesis investigates the area of conceptual data modeling and looks for a model to serve as a vehicle for designing improved semantic modeling capabilities. Several possible models are discussed but the Entity-Relationship model and the Extended Semantic Hierarchical Model receive special emphasis. Comparisons will be made of their advantages and disadvantages regarding their suitability for conceptual modeling. The Entity-Relationship Model is chosen as being most capable of supporting enhanced conceptual modeling techniques. Support for this position along with recommended enhancements to the Entity-Relationship Model and a suggestion for an automated graphical design tool to improve its conceptual modeling capabilities are provided in the final chapter.
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I. INTRODUCTION

Conceptual modeling refers to an abstract level of system description which attempts to offer the database designer a more natural way of describing and organizing a system prior to a detailed logical or physical design [Ref. 9: preface]. Conceptual modeling thus is the first step in the design process wherein the designer attempts to present a preliminary model of all aspects of an enterprise including the dynamic behavior of entities and relationships, communications, man-machine interfaces, pictures, sounds, and system environment. It is the goal of conceptual modeling to raise the perspective of database designers to enable them to specify more concepts, relationships, and constraints in their application model prior to the logical and physical design of the database. Conceptual modeling borrows from the artificial intelligence community on knowledge representation, and from the programming language community on abstraction techniques. It is the selection of a suitable model to serve as a starting point in the development of a conceptual model that is the focal point of the remainder of this thesis.

Recent data model research has included the search for improvements in the interface between the data base and the user, improvements in the tools and methodologies available for the design and query of the database, and in reducing the complexity of the data model itself and its representation. Other research has looked at data independence, semantic relativism, the integration of structural and behavioural modeling, data and procedural abstraction, the use of artificial intelligence, and the use of aggregation, generalization, association, and classification to reduce the perceptual complexity while enhancing the conceptual modeling capabilities.
The Entity-Relationship Model has gained widespread popularity over the past several years due largely to its elegant simplicity and powerful semantic modeling capabilities, particularly in modeling many-many relationships. The question remains: Is the Entity-Relationship Model capable of handling the increased semantic needs of future database requirements? How does the Entity-Relationship Model compare to other models in the areas of understandability, design tools and methodologies, semantic relativism, and all of the other criteria described above?

These questions must be answered before choosing a model to use as a basis for advanced research into conceptual data modeling. Preliminary research indicated that the Entity-Relationship Model would compare favorably to the other major models. As it turned out, the final result of this analysis and research was that the Entity-Relationship Model with specified enhancements appears to me to display clear and significant advantages in its ability to support the increased semantic modeling demands of modern conceptual modeling.

In Chapter II of this thesis, I will introduce the concepts behind a data model, look in very broad terms at the various major models developed to date, and look at the various issues facing the selection of a data model to support conceptual modeling in the future. I will then consider the Entity-Relationship Model and the Extended Semantic Hierarchy Model as the leading candidates to support conceptual data modeling. In Chapter III, I will look at the Entity-Relationship Model and its advantages and disadvantages as a vehicle to support conceptual modeling. Chapter IV will cover the Extended Semantic Hierarchy Model in a similar vein. In Chapter V, I will compare the Entity-Relationship Model and the Extended Semantic
Hierarchy Model. In Chapter VI I conclude that an extended Entity-Relationship Model with specific enhancements and an automated graphical design tool would be the most suitable data model for increasing our present conceptual modeling capabilities.
II. WHAT IS A DATA MODEL?

A. GENERAL

Brodie defined a data model as

A collection of mathematically well defined concepts that help one to consider and express the static and dynamic properties of data intensive applications. [Ref. 1: p. 20]

Ullman states

A data model consists of two elements. One is a mathematical notation for expressing data and relationships. The other is made up of the operations on the data that serve to express queries and other manipulations of the data. [Ref. 2: p. 18]

From these definitions we can derive a taxonomy of data models. One such taxonomy used by Brodie [Ref. 1: p. 28], breaks data models into four groups:

1) Primitive data models
2) Classical data models
3) Semantic data models
4) Special purpose (application oriented) data models

In searching for a basis from which to develop an improved data model, examples of the first three categories above were compared and examined.

1. The Primitive Data Model

The primitive data model represents objects as records grouped into files. Relationships are represented by indexes and inverted lists. Possible operations are limited to primitive read and write operations over records. [Ref. 1: p. 28]. The primitive model's chief advantage is that it is relatively easy to implement. This ease of implementation costs the user the ability to model complex
or very large problems in a manner that the user can understand. Other weaknesses of the primitive data model will be brought out in the next section when specific issues of data model development and selection are discussed.

2. The Classical Data Models

The classical data models include the hierarchal data model, the network data model, and the relational data model.

a. The Hierarchal Model

The hierarchal data model is based on the tree in which nodes of the tree represent "objects" or "things" and the links or edges between the nodes tie the nodes together to form relationships. Objects are typically represented as records that are organized in 1:N binary relationships. [Ref. 1: p. 29]. Typical operations on the hierarchal model involve a navigational search, record-by-record, through the tree from its root to the desired node or object.

The chief advantage of the hierarchal model is its understandability and ease of use for simple applications. Most people naturally organize data into a hierarchy anyway, so the concepts of the hierarchal model are common and easy to learn. More complex relationships however, such as many-many relationships, are impossible to directly represent with the hierarchal model without the use of "virtual records". This inability of the hierarchal model underscores its chief disadvantage. The virtual records employed by the hierarchal model have no corresponding object in the original user application. This introduces ambiguities and update anomalies which are very significant. They will be considered again later when considering the Extended Semantic Hierarchal Model.

b. The Network Model

The network model is really a superset of the hierarchal model. A directed graph (network) replaces the
tree to represent objects as nodes and binary relationships as edges or links connecting the nodes. Operations again are characterized by navigating through the graph record-by-record in order to select logical records for display or update. The network model enjoys many of the same advantages of the hierarchal model, but without the restrictions imposed by a tree. Its chief disadvantages are again its inability to model very complex relationships without introducing virtual records. [Ref. 2: pp. 25 - 32]

c. The Relational Model

The relational data model is very different from the hierarchal and network models. The relational model is based on the mathematical concept of the relation and uses a n-tuple to represent both objects (a n-tuple consisting of the object's component parts) and relationships (a n-tuple consisting of the objects resulting from the Cartesian product of the object tuples which are tied together by the relationship). Relational algebra and calculus provide a mathematical foundation for query operations and constraints. [Ref. 2: pp. 19 - 25]. The advantages of the relational model are many. It is mathematically complete, so research and development of the model can go forward knowing that they are building on a firm, provable mathematical foundation. Relational algebra and calculus allow implementation of the retrieval and update functions without the necessity of using a record-by-record search of the entire tree or network as was the case in the hierarchal model or the network model respectively. Semantic relativism is also supported by the relational model, in fact, semantic relativism was first introduced by the relational model. All entities are represented as n-ary relations in the relational model as are relationships or combinations of entities and relationships. The relational model allows the dynamic definition of these n-ary relations
with its data manipulation languages so that a n-ary relation can be viewed as representing an entity or a relationship. The relational model can also directly support many-many relationships [Ref. 1: p. 39]. Among its disadvantages, the pure relational model does not support behavioural or dynamic modeling and has not benefited in its pure form by the progress of artificial intelligence and the use of abstraction concepts such as aggregation, generalization, classification, and association. These abstraction concepts are discussed in the next section on the semantic data model. I restrict these comments to the "pure" form of the relational model because many of the newer semantic data models borrow techniques and concepts from the relational model in their implementation.

3. The Entity-Relationship Model (E-R Model)

The Entity-Relationship Model defines all components of a database application as either entities (objects) or relationships between those entities. This definition process is performed statically prior to compiling the Entity-Relationship database, thus preventing the model from first viewing a component as an entity and then later viewing that same component as a relationship. The Entity-Relationship approach utilizes the Entity-Relationship diagram (see Languages and Methodologies later in this chapter) to assist in the structural design of a database application. The Entity-Relationship Model makes no attempt to model behavioural properties but instead relies on the Entity-Relationship diagram and the elegant simplicity of the concepts of the model itself to quickly enable the user to model a fairly vast array of real world problems. This very powerful model is the subject of further discussion in Chapter 2 of this thesis.

4. Semantic Data Models

Abstraction may be defined as the deliberate suppression of specific details in order to present only
those details which are most significant and meaningful to the user at that time. In database design the idea of data abstraction is used to present the user with different "views" or "levels" of the application data. This technique would allow an upper level manager to see only very broad, general information from a database application while still allowing a technician or lower level manager to use the same database with a different "view" or "level" and abstract the detailed information they would need. Abstraction is an important concept for conceptual modeling as it offers the user a higher degree of understanding without a higher degree of complexity of design or loss of detail. When one considers the variety of data models which fall under the heading of semantic data models, you must first define and explore the four basic abstraction concepts supported by the semantic data models: 1) Classification, 2) Aggregation, 3) Generalization, and 4) Association.

a. Classification

Classification is defined by Brodie as "a simple form of data abstraction in which an object type is defined as a set of instances. This establishes an instance-of relationship between an object type in a schema and its instances in the database". In other words, we classify atomic objects which are data items in the data base according to what type of object they are, and then use that type of object as an object in our schema.

An example of this might be the classification of Mr. Rick Jones (who prepares meals at Tom's Happy Highway Truckstop) as a cook. We would then classify all of the employees of Tom's who work at preparing meals as a cook.

b. Aggregation

Aggregation is a type of abstraction wherein a relationship between objects is considered to form a higher
level object. In other words, all or some of the attributes of selected data items are considered to be component parts of a higher level object. An example of this is the aggregation of objects called cooks, waitresses, gas station attendant, mechanics, and shift manager as the aggregate object "shift". Another example might be the aggregation of a gas station, garage, and restaurant as the object "Tom's Happy Highway Truckstop". Aggregation is characterized by the "part-of" relationship among data objects, in other words a gas station, garage, and restaurant are all "part of" a Tom's Truckstop. [Ref. 6: p. 106].

c. Generalization

Generalization refers to the concept of grouping several similar but not necessarily identical items together. Trivial differences between the category objects are abstracted to form a new, higher level generic object. An example of this might be the generalization of cooks, waitresses, shift managers, gas station attendants, and mechanics into the object employee. Generalization refers to the abstraction of minor differences between lower level category objects to form a higher level generic object. The lower level items are categories of the more general higher level object. Generalization is characterized by the "is-a" relationship. In other words, a cook, a waitress, a mechanic, or a shift manager are all categories of the more general term employee. Each type of worker "is a" category of employee. Differences between the specific jobs are suppressed while the generic object employee inherits common properties of all three jobs. Thus the object employee might have properties such as employee number, a field which is common to cook, waitress, mechanic, etc. [Ref. 6: p. 106].

Generalization and classification are very similar concepts. The difference between them is that
classification abstracts instances of a data base into objects of a schema, while generalization abstracts very similar objects of a schema into new, higher level generic objects of the schema. In our earlier example of classification, all instances of employees who prepare meals at Tom's were classified as cooks. We might then use generalization to generalize all cooks and mechanics under the generic object "skilled employees" while generalizing gas station attendants and waitresses as "unskilled employees". In this case we have classified the data base instances as objects in our schema called "cooks", "waitresses", "gas station attendants", or "mechanics" and then generalized the gas station attendants and waitresses as "unskilled employees" and the mechanics and cooks as "skilled employees".

d. Association

Association is a type of abstraction wherein identical objects are grouped into a higher level object consisting of the set of lower level objects. An example of this might be the grouping of all the skilled employees in Tom's Truckstop into a trade union. There is a subtle difference between generalization and association. Generalization refers to the abstraction of minor differences between lower level category objects while association refers to the abstraction of the number of lower level member items which have been grouped together to form a higher level set object. Association is characterized by the "member-of" relationship between identical items. An example of association might be the grouping of all skilled employees in a company into a set and calling this higher level object a trade union. [Ref. 1: p. 34].

Essential to the usefulness of aggregation, generalization, and association is the concept of allowing the higher level object to inherit attributes of the
component data items without having to specify which attributes are inherited. All attributes of the component data items are considered to be inherited by the higher level item subject to the constraints specified by the design of the database application. This greatly reduces the redundancy of the data necessary to be maintained by the database while preserving all of the desired application semantics. This reduction in redundancy streamlines the database for more efficient update and query operations and greatly reduces the problems associated with data independence in ensuring that every instance of a data item is referenced when an update operation is invoked.

This organization of data objects into lower level data items which are abstracted by the concepts described above into higher level objects results in a hierarchy of data to support multiple levels of abstraction and thereby multiple views of the database. This natural hierarchy is used by Smith and Smith to develop the Extended Semantic Hierarchy Model. [Ref. 6: pp. 105 - 133].

5. Issues Facing Data Model Development and Selection
   a. Data Independence

Brodie called data independence "a principle goal of database technology". Data independence may be defined as the separation of data's application properties from its implementation properties. If future data models are to be able to represent increased application semantics and move into the realm of conceptual data modeling, data independence will be necessary in order to allow the database systems which implement these models to be manageable in size and efficiency. The primitive data model with its files and records as its only implementation schemes displayed very poor data independence. The hierarchal and network models introduced the concepts of schema and subschema to separate logical issues from
physical implementation issues [Ref. 1: p. 38]. The relational data model introduced the concept of derived subschemas and a language which could dynamically define views. Although implementation issues are not dealt with by Smith and Smith in their discussion of the Extended Semantic Hierarchy Model [Refs. 6,8: pp. 105 - 133, 277 - 312], I believe that use of relational model implementation techniques could be used to enable the Extended Semantic Hierarchy Model to achieve the data independence and many-many relationship modeling capability of the relational model.

b. Semantic Relativism

Semantic relativism refers to the ability of the user to dynamically change the way data and relationships are viewed within an application. A prime example of the difficulty with this view is the object "marriage". Is a marriage a relationship between two "person" entities, or is it an entity itself with a date, place, and license number? If a model is to successfully move into the realm of conceptual modeling, it should not restrict the user to one view or another. This determination of data objects such as marriage as either entities or relationships should be made dynamically by the user at the time of the execution of a query and not at the compile time of the database. The network, hierarchal, and Entity-Relationship models do not support semantic relativism. The relational model and most semantic models based on the relational model, including the Extended Semantic Hierarchy Model, do support semantic relativism. This issue will again be discussed in those sections covering the Entity-Relationship Model and the Extended Semantic Hierarchy Model. [Ref. 1: p. 39]

c. Integrating Structure and Behavior

Historically, it has been the structure of entities and their relationship that has been represented
and analyzed by various data models. The primitive, network, hierarchy, relational, and the Entity-Relationship models all were developed with the goal of modeling the static, structural aspects of a data application. As we attempt to enhance the semantic richness of data models, it has become apparent that the modeling of the dynamic, behavioural aspects of an application are equally important. Several newer semantic models, including the Extended Semantic Hierarchy Model and some enhanced versions of the classical models now include behavioural modeling. This is but one step in our goal of enhancing the conceptual modeling of all aspects of a data base application. The sections "Languages and Methodologies" and "Data and Procedural Abstraction" of this chapter further explore the concepts of structural and behavioural modeling.

d. Modeling Support

What application concepts do the data model support? If the designer has chosen the primitive, hierarchy, or network model he will not be able to directly model many-to-many relationships (see the sections "The primitive data model" and "The classical data models" in this chapter). If he has chosen the relational model he will be able to support many-to-many relationships and semantic relativism, but not behavioural modeling. If he's chosen the Entity-Relationship Model, then he will lose semantic relativism. If he's chosen the Extended Semantic Hierarchy Model he will be able to support semantic relativism and behavioural modeling, but will he be able to directly model many-to-many relationships? Obviously the model chosen will directly affect which application concepts can be modeled.

e. Understandability

Understandability relates to the ease of learning and the ease of use of a data model. It is a
function of the preciseness and simplicity of its definition. The Entity-Relationship Model stands out in the arena of understandability. To date the achievement of understandability often times comes at the expense of semantic richness. The Entity-Relationship Model is an example of this. In its basic form as first published by Chen [Ref. 3: pp. 9 - 36], the Entity-Relationship model was elegant in its simplicity. Later attempts to enhance the Entity-Relationship Model, to add multi-level views for example, added considerably to its complexity [Ref. 10: pp. 459 - 476]. That is where conceptual modeling comes in. Just as higher level languages allowed the modeling and implementation of larger and more complex applications than was possible with lower level languages, the goal of conceptual modeling to raise the perspective of the database designer to a new, higher level will enable that designer to include increased semantic specifications in his model for yet larger and more complex applications.

f. Languages and Methodologies

The data model selected for use should provide development methodologies and high level query languages to design and access the application database. These languages should be well defined and interact with the model in a clear and precise manner. Design methodologies should include diagrammatic techniques to assist the designer in organizing the application. Two prevalent design tools are the entity-relationship diagram used by the Entity-Relationship Model, and the object and behaviour schemes used by the Extended Semantic Hierarchal Model.

g. Interfaces

When searching for a data model to be implemented or selecting from those models already implemented and on the market, the interface between the user and the data base assumes significant importance. The
most capable and sophisticated system in the world is worthless if the interfaces to it are so complex or user "unfriendly" that the user can not or will not use the system. There are generally three types of interfaces available. These are the natural language interface, a query language, and a graphics interface [Ref. 4: p. 2]. Just as modeling support and available tools will influence the data model selection or development, the interfaces available which have been developed or are amenable to the data model in question should be considered.

h. Use of Artificial Intelligence Concepts

More and more often, concepts from the world of artificial intelligence are being applied to data model research. These concepts include semantic networks, inheritance, higher order types, and "is-a" hierarchies. Semantic networks can be defined simply as the representation of application data properties by a graph in which nodes represent objects and links between nodes represent relationships. Obviously, the network and hierarchal models, the Entity-Relationship Model, and the semantic models all share common aspects of this application modeling technique. Inheritance, higher order types, and "is-a" hierarchies have all been previously discussed in the section on semantic models.

Artificial intelligence's pursuit of expert systems requires clearly defined and theoretically provable techniques for knowledge representation. Artificial intelligence's goal of developing a complex database of facts, conclusions, operations, and constraints within an expert system parallel the research for semantically rich models in the database community. Thus, it should not seem surprising that the two fields of study should overlap and borrow concepts and techniques from each other. It is these common concepts and techniques which should be considered when developing or selecting data models for implementation.
III. THE ENTITY-RELATIONSHIP MODEL

A. BRIEF DESCRIPTION

What is the Entity-Relationship model? Peter Chen, creator of the Entity-Relationship Model, provides some basic definitions. He defined an entity as "a thing which can be distinctly identified." Examples of entities include cars, persons, dates, times, etc. Entity sets are classifications of entities. The entity set employee may be the set classification of all "people" entities which work for a certain company. There is a test to ascertain whether a specific entity belongs to an entity set. If Mr. Rick Jones works for Tom's Truckstop, we would include him in the entity set "employee" of Tom's Truckstop. If Mr. Jones does not work for Tom's Truckstop, then we would not include him in the entity set "employee" of Tom's Truckstop. [Ref. 3: p. 10]

Peter Chen defines a relationship as "an association among entities." An example of a relationship might be the "works-for" relationship between an employer and an employee. Chen's definition of a relationship set R(i), "is a mathematical relation among n entities, each taken from an entity set: \((el,e2,...,en)\) where \(el\) is an element of \(E1\), \(e2\) is an element of \(E2\),..., \(en\) is an element of \(En\), and each tuple of entities \((el,e2,...,en)\), is a relationship. [Ref. 3: pp. 11,12]

The "role" of an entity in a relationship is a function that it performs in the relationship. "Husband" and "wife" are roles of the entity "person".

Specific instances of an application entity or relationship will have properties called attributes which are defined by the database designer. Each attribute will be paired with a value for that attribute. Together the
attribute and its value will form an attribute-value pair. An example of an attribute-value pair might be the attribute "age" and the value "32" for the entity "employee". An attribute-value pair might have multiple values for a single attribute, i.e., 555-1214 and 555-7127 as values for the attribute "phone number" of an entity "employee".

Relationships, as well as entities, may have attribute value pairs. An example of a relationship with an attribute value pair might be the attribute "num-years-employed" which would describe the number of years an employee was with a company in the "works-for" relationship described earlier. Thus, an attribute is really a function which maps an attribute-value pair to an entity or relationship.

Attributes, singly or grouped together, form an entity key if they can form a one-to-one mapping from an entity to a single set of attribute values. These attribute(s) thus form an identifier for the entity. An example of an entity key may be the attribute "SSN". Social security number uniquely identifies members of the entity set "employee". [Ref. 3: p. 14]

If more than one entity key exists, one of them will be chosen as being semantically most meaningful and designated as the entity primary key. Following the lead of Codd's Relational Model, entities can be described by relations and formed into entity relations. These entity relations can be placed in tabular form with each row becoming an entity tuple (see Table I, page 21). As Chen states, "Since a relationship is identified by the involved entities, the primary key of a relationship can be represented by the primary keys of the involved entities.". If an entity relation can be uniquely described by the entity primary key then that entity relation is a "regular entity relation". An example of a regular entity relation is presented in Table I where the entity relation "employee" is uniquely described by the primary key "SSN". [Ref. 3: pp. 14 - 18]
A weak entity relation requires the use of a relationship to uniquely describe an entity relation. A good example of this is given by Chen (see Table II, page 21). In this example the dependents of an employee need the relationship of the employee to the dependent in order to uniquely identify the entity relation "dependent". [Ref. 3: p. 18]

Just as you have regular entity relations identified by entity primary keys and weak entity relations which require relationships to be included in the entity relation in order to uniquely identify them, so do you have regular relationship relations and weak relationship relations. Regular relationship relations are formed when all entities in the relationship are identified by their own attribute
values. Weak relationship relations are formed when one or more entities in the relationship are identified by other relationships. [Ref. 3: p. 18]

The entity-relationship diagram is an excellent tool for designing the structure of a database application (see Figures 3.1 thru 3.7, pages 30 - 36). Entities in the entity-relationship diagram are represented by rectangles with the name of the entity printed inside of the rectangle. Relationships are represented by diamond shape boxes with arcs from the diamond to the boxes representing the entities involved in the relationship. A "1", "m", or "n" is printed on the line to indicate the number of entities of a given type involved in the relationship. [Ref. 11: P.P. 17 - 26]

Figure 3.1 represents the situation where one store manager supervises many mechanics (a 1:m relationship, i.e. one-to-many relationship) and many mechanics repairs many different cars (a m:n relationship, i.e. many-to-many relationship).

Entities and relationships themselves can have properties. These properties are called attributes and are represented in the entity-relationship diagram by arrows connecting the entity or relationship to the values of the attribute (see Figure 3.2, page 31). These values are represented by circles with the values listed inside the circle. [Ref. 11: P.P. 17 -26]

Figure 3.2 highlights the addition of the attributes "name" and "age" to the entity mechanic and "repair-time" to the relationship repairs.

Notice that the entity-relationship diagram only deals with the static or structural aspects of the application, it says nothing of the dynamic or behavioural aspects. This fact will be discussed later in this chapter when the Entity-Relationship Model is evaluated.
B. EXAMPLE OF AN APPLICATION USING THE ENTITY-RELATIONSHIP MODEL

An example of a database application, represented here by the Entity-Relationship Model and later again by the Extended Semantic Hierarchy Model, would be a useful tool to use to highlight the advantages and disadvantages of the Entity Relationship Model. Later, when the same application is represented using the Extended Semantic Hierarchy Model, advantages and disadvantages of that model can be made along with comparisons of the Entity-Relationship Model and the Extended Semantic Hierarchy Model.

The example application requires the modeling of Tom's Happy Highway Truckstops. Each truckstop consists of a gas station with gas station attendants, an auto/truck repair garage with certified mechanics, and a restaurant with cooks and waitresses. The truckstop is open twenty four hours a day and is manned by three shifts of employees with a shift manager for each shift and a store manager for each truckstop in the chain. The cooks and mechanics are considered to be skilled employees, the gas station attendants and waitresses are considered to be unskilled employees, and the shift managers and store managers are considered to be management employees. The income of Tom's Happy Highway Truckstops is limited to food receipts, gasoline receipts, and repair receipts. The only expenses considered will be wages, supply costs, and general operating costs. The profit/loss is simply the specified income minus the expenses. An entity-relationship diagram is used to represent the Entity-Relationship Model's approach to the problem.

Peter Chen describes his preferred technique for logical database design using the Entity-Relationship Model:

1) Identify entity types
2) Identify relationship types
3) Draw an entity-relationship diagram with entity and relationship types
4) Identify value types and attributes

5) Translate the entity-relationship diagram into a data structure diagram

6) Design record formats

1. Identify entity types
   For this example we will choose the following to be entity types:
   a. cooks, gas station attendants, waitresses, mechanics, shift managers, store managers
   b. unskilled employees, skilled employees, management employees
   c. gas receipts, food receipts, repair receipts
   d. wages, supply costs, general expenses
   e. profit/loss, income, expenses
   f. gas station, restaurant, garage, vehicles

2. Identify relationship types
   For this example we will choose the following to be relationships:
   a. SUPERVISES; shift managers supervise skilled and unskilled employees
   b. UNSKILLED MEMBER; waitresses and gas station attendants are unskilled
   c. SKILLED MEMBER; cooks and mechanics are skilled employees
   d. INCOME GENERATION; income is generated from gas, food, and repair receipts
   e. EXPENSE GENERATION; expenses are generated from wages, supply costs, and general operating costs
   f. PROFIT/LOSS GENERATION; profit or loss result from income vs. expenses
   g. REPAIRS; mechanics repair vehicles

3. Draw entity relationship diagram
   Figures 3.3 to 3.7 illustrate but one possible representation of our example application.

4. Identify value types and attributes
   Some attributes which might be included in our example would be age, name, SSN, salary, and skills for the entity "mechanic".

5,6. Steps five and six
Steps five and six from Chen's logical database design methodology are implementation dependent and will not be discussed here when comparing data models and their suitability for conceptual modeling.

C. EVALUATION OF THE ENTITY-RELATIONSHIP MODEL

The issues facing data model selection/development described in Chapter I of this thesis will serve as a basis for evaluating the Entity-Relationship Model and its suitability for conceptual modeling.

a. Data Independence

The Entity-Relationship Model supports the concepts of schema and subschema for logical data independence. In our example application Tom's Truckstop staff was broken down into management, skilled, and unskilled employees. The skilled and unskilled employees were further broken down into cooks, mechanics, waitresses, and gas station attendants. Derived schemas and the ability to dynamically change schemas and subschemas is not supported by the Entity-Relationship Model. This static nature of the Entity-Relationship Model limits its suitability for conceptual modeling with its need of supporting multiple views.

b. Semantic Relativism

The Entity-Relationship Model does not support semantic relativism. Steps one and two of Chen's design methodology dictate the classification of all application objects as either entities or relationships. Once this determination has been made, it can not be changed without restructuring and recompiling the database. If we wanted to expand our example application to include data on individual employees who are married to other employees, we would have to classify "marriage" at compile time as either an entity or a relationship. If we declared marriage to be a relationship, the manager or other user could find out which
employee is related to which other employee by marriage, but it would not allow another user to view marriage as an attribute of the entity "employee" or still another user to view marriage as an entity. Again the static nature of the Entity-Relationship Model limits its suitability for conceptual modeling.

c. Integration of Structure and Behaviour

The Entity-Relationship Model includes no features for the modeling of behaviour or its integration with structural concepts into one logical design. Transactions to add, delete, or update employee records are not specified in the Entity-Relationship Model or the entity-relationship diagram. This is unfortunate because it encourages the view of the application's structure as being completely separate and independent of the application's behaviour, when in truth the final system design is more realistic and less likely to contain conceptual errors if the behaviour and structure are designed together. This obviously is a major drawback to the adoption of the Entity-Relationship Model for conceptual modeling.

d. Modeling Support

The Entity-Relationship Model directly supports the modeling of many-many relationships. In the example application, many mechanics are assigned to repair many vehicles. This is an advantage over most semantic models including the Extended Semantic Hierarchal Model. These models can not directly model many-many relationships but instead rely on the user to break the many-many relationship into two relationships: a many-one relationship and a one-many relationship. The Entity-Relationship Model also directly supports one-many (i.e. one shift manager to many skilled and unskilled employees). Property inheritance through generalization, association, or aggregation is not
supported by the basic Entity-Relationship Model. Another strong point in favor of the Entity-Relationship Model is its breakdown of the real world into relationships and entities instead of just objects as do the object oriented models like the Extended Semantic Hierarchal Model. In the example of Tom's Happy Highway Truckstop we modeled the "supervises" relationship between the shift manager and the skilled and unskilled employees. "Supervises" is a verb not a noun, and as such it is awkward to model this relationship as an object. This advantage of the Entity-Relationship Model will be discussed further in Chapter III, but for now let it suffice to say that the use of relationships in modeling is an advantage of the Entity-Relationship Model for conceptual modeling. Thus, the Entity-Relationship Model's direct support of many-many relationships would give it an advantage in conceptual modeling over other models without such a capability. The Entity-Relationship Model's lack of concepts such as aggregation, generalization, and association prevent the use of the important concept of property inheritance and thus greatly increase the amount of data which must be included in the database when modeling complex applications. The Entity-Relationship Model, like other models, therefore gets mixed grades in the area of modeling support for conceptual modeling.

e. Understandability

The Entity-Relationship Model is easy to learn and does an outstanding job of conveying the semantics of structural relationships to the user. The structure of the example application is easy to see with the aid of an entity-relationship diagram. The Entity-Relationship Model's simple, elegant set of concepts naturally and concisely convey the application's structure to the user. It therefore gets high marks for understandability for structural modeling.
f. Languages and Methodologies

The entity-relationship diagram as covered in this chapter is one of the best tools yet devised for presenting the structural semantics of a database application in a clear, concise, and easy to understand manner. The object and behaviour diagrams of Chapter IV are also fairly simple, clear, and concise and represent not only the structural semantics of an application, but also the gross behavioural semantics as well. The object and behaviour diagrams' use of aggregation, generalization, and association render them unsuitable for direct use by the Entity-Relationship Model, however I see no reason that behavioural aspects could not be superimposed over the entity-relationship diagram to yield a similar effect to that of the behaviour diagrams.

Chen's methodology described earlier in this chapter for implementing database applications is an excellent technique. It nicely bridges the gap between logical design and implementation. Algebras have also been developed for the Entity-Relationship Model [Refs. 12,13] along with normalization techniques [Ref. 14]. The Entity-Relationship Model therefore already has in place a fairly rich library of languages and methodologies to use in support of conceptual modeling.

g. Data and Procedural Abstraction

The Entity-Relationship Model is not based on nor influenced by recent advances in programming language theory. Therefore, although the Entity-Relationship Model does utilize the concepts of localization and modularity of design, it does not utilize abstraction techniques for data or procedures. Because of the immense amounts of data necessary for conceptual modeling, the absence of abstraction techniques severely limits the suitability of the Entity-Relationship Model for conceptual modeling.
h. Interfaces

As previously discussed in Chapter II, the use of graphics interfaces will become more and more prevalent as conceptual models attempt to convey more and more information to the user. The Entity-Relationship Model with its elegance of design and the simplicity of the entity-relationship diagram is very suitable for graphical interfaces. This would be an important consideration in the implementation of any future conceptual models.

i. Use of Artificial Intelligence Concepts

The use of concepts from the artificial intelligence community would be difficult to integrate with those concepts of the Entity-Relationship Model. Concepts such as abstraction, inheritance, dynamic constraints, and multiple views are not part of the Entity-Relationship Model and would have to overlay the structural concepts which it embraces. This would be awkward at best and eventually lead to the development of a two step methodology to bring both separate techniques together. This is not as conceptually clear as a model which could integrate both views. As regards the use of artificial intelligence concepts, the Entity-Relationship Model can be adopted to include such concepts as abstraction and multiple views, but it is not as conceptually clean as a model which integrates these concepts into its overall strategy right from the start.
Figure 8.1: m:n entity-relationship diagram
Figure 3.3 Attributes added to entity-relationship diagram
Figure 8.8 Personnel Structure entity-relationship diagram
Figure 3.4 Income Generation entity-relationship diagram
Figure 9.5 Expense Generation entity-relationship diagram
Figure 8.6 Profit/Loss entity-relationship diagram
Figure 8.7 Many-many relationship entity-relationship diagram
IV. THE EXTENDED SEMANTIC HIERARCHAL MODEL (SHM+)

A. SEMANTIC NETWORKS

Just what is a semantic network? A semantic network is a representation of a real world problem wherein nodes of a network represent objects and edges or links represent binary associations between objects. [Ref. 9: Preface]

Semantic network models find their roots in the field of knowledge representation in Artificial Intelligence. Israel and Brachman maintain that semantic networks and the data models embracing them as their logical cornerstone were derived from Quillian's work in the 1960s on Semantic Memory. They go on to say that Wood's paper "What's in a Link" published in 1975 gave credence to formally defined semantic networks as a "representation language". [Ref. 9: pp. 119 - 147]

These semantic networks are organized along abstraction concepts of classification, generalization, association, and aggregation (see Chapter II of this thesis). The Extended Semantic Hierarchal Model is an example of a data model based on semantic networks. Like other semantic network models, SHM+ uses the abstraction concept to form a hierarchal network. Again, as described earlier in Chapter II, this hierarchy of objects together with the abstraction concepts allow the model to employ property inheritance to reduce the redundancy of the data base specifications.

Structural and behavioural properties are modeled in the Extended Semantic Hierarchy Model advocated by Smith and Smith. This model uses object schemes and behavior schemes as design tools.

1. Object Schemes

The application is first modularized into a hierarchy of objects. These objects are represented by
object schemes. The object scheme is a directed graph in which nodes represent objects and the links identify aggregation, generalization, and association used to relate objects to each other. [Ref. 7: p. 284]

Aggregation utilizes upward inheritance so that properties of the components are inherited by the upper level object. In the object scheme of Figure 4.1, the upper level object Profit/Loss inherits the properties of the component objects income and expenses. Units of measure (dollars) is one possible property that the aggregate object could inherit from the component parts. In the diagram, aggregation is represented by the single arrow with horizontal and vertical lines which connect Expenses, Income and Profit/Loss. This is different from the double headed vertical arrow representing association in Figure 4.2 or the two slanted arrows representing generalization used in Figure 4.3.

Like aggregation, association supports upward inheritance. Upper level objects inherit the properties of the lower level members. In the object scheme of Figure 4.2, the object trade union inherits the properties of the member objects mechanics. In this case the trade union might inherit the property "skills" of its member objects so that the skills represented in the trade union could be inherited by the mechanics which make up the union. Again, note the vertical, double headed arrow used to represent association.

Unlike aggregation and association, generalization supports downward inheritance so that the lower level category objects inherit the properties of the upper level generic object. In the object scheme of Figure 4.3 the mechanics and cooks objects inherit the properties of the generic object skilled employee. As noted earlier, slanted, single headed arrows are used to represent generalization.
Aggregation, association, and generalization techniques are used to create new objects from component or member objects. These same concepts are used to decompose high level objects into lower level objects. [Ref. 7: p. 285]

2. Behaviour Schemes

While object schemes are used to specify structural properties of the Extended Semantic Hierarchy Model, behaviour schemes are used to specify its dynamic properties (see Figure 4.4). Smith and Smith define a behaviour scheme as "an explicit graphical representation of a single action or transaction." [Ref. 7: p. 289]. "Transactions" check to ensure necessary preconditions are met, invoke precisely defined operations on objects, and then check necessary post-conditions. This is all done so that a user might call a simple transaction like "hire-mechanic" and be assured that the transaction will make all necessary arrangements to ensure data integrity. "Actions" are the same as transactions except that actions invoke operations on single objects. A hierarchy exists wherein transactions on sets of objects invoke actions on each member object to perform the required database altering operations. The behaviour scheme itself is simply an object scheme with each object affected by the transaction included plus an operation label on each edge, one for each operation. The operations supported by Smith and Smith's behaviour scheme are: INSERT an object, DELETE an object, UPDATE an object, FIND an object in the database, CREATE an object, and REQUEST an object from the user. A double arrow points from the gross transaction being modeled towards the highest level object that the transaction operates on, and a single arrow labeled with the constituent actions of the gross transaction points from the object invoking the action towards the object invoked by that constituent action. The example of Figure 4.4 shows
how the "hire-mechanic" action invokes operations on the object "skilled employees".

By utilizing modularization techniques, a fairly complex gross transaction can be broken down into its constituent actions and modeled with the behavior scheme.

As defined earlier, abstraction is the deliberate suppression of specific details in order to enhance the clarity and understanding of more important details which are presented to the user. Data abstraction refers to the static, structural properties of data and its relationships. Procedural abstraction refers to the abstraction of details concerning the dynamic properties of data to include operations and constraints which can be applied to the data.

Early data models including the primitive, hierarchal, network, relational, and Entity-Relationship models were only concerned with data abstraction. Later semantic models, and revisions or updates of some of the classical models now incorporate procedural abstraction techniques. The Extended Semantic Hierarchy Model further builds on data abstraction concepts by providing procedural abstraction such that a parallel is drawn between data abstractions and control abstractions. Smith and Smith refer to the three forms of control abstractions (sequence, choice, and repetition) as behavioural analogs to the three forms of data abstraction (aggregation, generalization, and association respectively). Aggregation corresponds to either sequence or parallel relationship of operations. An operation on an aggregate object is composed of either a sequence or parallel of operations, one on each component. An example of this would be a delete transaction on the aggregate object mechanic. This gross transaction would be executed by sequential or parallel deletion actions on employee name, employee number, SSN, salary, and skills. Generalization corresponds to choice because an operation on
a generic object is composed of a choice of operations, one for each category object. An example of this would be the deletion transaction applied to the generic object skilled employee which would be executed by the choice of deleting an instance of either the mechanic object or the cook object (see Figure 4.3). Association corresponds to the repetition of actions. An example of this would be the deletion transaction of the entire trade union which would be executed by repetitively deleting all of the member mechanics (see Figure 4.2).

B. EXAMPLE OF AN APPLICATION USING THE EXTENDED SEMANTIC HIERARCHAL MODEL

Smith and Smith advocate the use Active and Passive Component Modeling (ACM/PCM) which involves a two step process for the structural design of an application database. "First, the gross structural properties (e.g., objects and their relationships) are designed. Second, the fine details of those properties are specified. Object schemes are used for the gross structure design, and a structure specification language, Beta, is used for structure specification." [Ref. 9: pp. 277 - 312]  

ACM/PCM uses a similar two step method for modeling the behavioural aspects of a database application. The gross behavioural properties are first designed by specifying the actions and transactions to be used and the objects they will affect. This first step is done with the use of behaviour diagrams. The fine details of the gross actions and transactions are then specified through the use of predicate behaviour specifications. Smith and Smith warn however, that while the use of predicate behaviour specifications are "adequate for most database applications...particularly complex applications, with many objects, relationships, and constraints, require the precision and analysis that advanced formal approaches have
so far been able to provide". These advanced formal approaches generally require a high degree of mathematical sophistication which then make them difficult and awkward to use. [Ref. 9: pp. 277 - 312]

We will use object and behaviour diagrams to model Tom’s Happy Highway Truckstop and then in the next chapter we can compare the design of the application with these tools as opposed to the use of the entity-relationship diagrams used with the Entity-Relationship Model in chapter III.

We start off our modeling procedure by identifying and classifying the objects to be present in our model. For our example we will identify the following objects and data items:

- Employee name, age, social security number (SSN), salary, and skills they may possess which are used in their job.
- Cooks, gas station attendants, waitresses, mechanics, shift managers, store managers
- Date, items, amount, tax, and total (all fields for food receipts)
- Date, no. gallons, type gas, total (all fields for gas receipts)
- Date, parts, labor, vehicle, total (all fields for repair receipts)
- Wages, supply costs, general expenses
- Profit/loss, income, expenses
- Gas station, restaurant, garage, vehicles
- Work orders (for vehicle repair), shift-mgr-supervised-emp (employees supervised by shift manager)

Unlike the Entity-Relationship Model, there are no "things" called relationships in the Extended Semantic Hierarchal Model, only objects. Therefore we start our modeling procedure by defining the instances of data items in our data base and then classifying them into the objects we will use in our model. We then use the abstraction concepts of aggregation, generalization, and association to build higher level objects.
The mechanic objects will be formed by the aggregation of the fields name, age, SSN, salary, and skills. The other types of employee objects will be similarly formed with the exception that the unskilled positions will not require the "skills" field. Figure 4.5 illustrates the aggregation of the mechanic object.

Figure 4.6 illustrates the use of generalization to form the skilled and unskilled employee objects. Figure 4.7 demonstrates the use of aggregation to form the food receipts object. Gasoline and repair receipts will be similarly formed. Income and expense objects are formed by generalization as shown in Figure 4.8, and the Profit/Loss object is the aggregate of the income and expense objects (see Figure 4.9). The gas station, restaurant, and garage are all formed by aggregation in a similar fashion to that of Figure 4.10.

Because the object diagrams do not include the use of explicit items called relationships, action-verb forms of relationships like "supervise" and "repair" must be modeled with objects. This causes the designer to convert verbs like "supervise" and "repair" to nouns or objects. In the case of Tom's Happy Highway Truckstops, one possibility is to use a generalized object called "shift-mgr-supervised-emp" for the "supervise" relationship between the shift manager and the employees (see Figure 4.11). The "repair" relationship of the entity-relationship diagram is replaced with the introduction of an aggregate object called a work order, used here to relate the mechanic to the vehicles he repairs. (see Figure 4.12)

The object diagrams of figures 4.5 to 4.12 complete the first step of Smith and Smith's design methodology by completing the gross structural design. This step has yielded a result very similar to that of the entity-relationship diagrams used for Tom's Truckstop example in Chapter III.
The Extended Semantic Hierarchical Model and the behaviour diagrams allow us to go beyond mere structural considerations however and allow the user to model the behaviour of his application as well as its structure. Figure 4.4 illustrates the use of the behaviour diagram to specify the gross design of the hiring of a new mechanic at Tom's. The "hire-mechanic" transaction allows the user to add a mechanic to the database. Similar transactions could be specified with the behaviour diagram to add, delete, or update the records of other employees, sales, or any other modifications to the database desired by the user.

C. EVALUATION OF THE EXTENDED SEMANTIC HIERARCHICAL MODEL (SHM+)

a. Data Independence

Data independence is supported by SHM+ through its use of schemas and subschemas. It also makes advances in logical data independence by encouraging a hierarchy of behaviour transactions and actions.

b. Semantic Relativism

The Extended Semantic Hierarchical Model supports semantic relativism. This is one of the most important advantages of object-oriented models. Because SHM+ does not differentiate between objects and relationships, all objects can be viewed as either objects or relationships as the user desires. The significance of this will be discussed more fully in Chapter V.

c. Integration of Structure and Behaviour

SHM+ encourages the integration of structural and behavioural design through the use of object and behaviour diagrams. The two steps for structural design are done iteratively with the two steps of the behavioural design. This allows the designer to truly integrate both aspects of the design and to ensure that they complement each other and accurately model the required application.
This is another significant advantage of SHM+ which will be discussed more fully in Chapter V.

d. Modeling Support

The Extended Semantic Hierarchal Model does not directly support the modeling of many-many relationships. Thus, in the case where many mechanics repair many cars and many cars have had many different mechanics, it is up to the designer to come up with another representation for this relationship. Often the designer will model a many-many relationship as a many-one relationship and a one-many relationship. The introduction of the "work order" object in Tom's Truckstop application is an example of this. Forcing the user to model the world in a different manner than which he sees goes against the very principles of conceptual modeling and thus is viewed by this author as a very serious drawback to the semantic models. This point will be discussed further in Chapter V.

The lack of a conceptual building block called a "relationship" is another drawback to the Extended Semantic Hierarchal Model. The example application illustrated the difficulties of not having relationships to use as building blocks for our model. "Supervises" and "repair" were easy conceptual relationships to implement with the Entity-Relationship Model, but they had to be considered as objects for the Extended Semantic Hierarchal Model. This sometimes is difficult, awkward, and not intuitive to the user.

The semantic model does use abstraction principles. This encourages property inheritance and the reduction in the amount of data which must be kept in the data base. Abstraction also encourages the use of localization in the design of the model and allows the designer to tackle modeling problems that would be much more intimidating without the ability to modularize the problem.
As was mentioned in an earlier paragraph, the Extended Semantic Hierarchal Model does allow the modeling of behaviour as well as structure. Thus, the Extended Semantic Hierarchal Model gets mixed grades for modeling support as did the Entity-Relationship Model.

e. Understandability

The object and behaviour diagrams are excellent, easy to use tools which greatly enhance the understandability of the Extended Semantic Hierarchal Model. These diagrams are really no harder to learn or use than is the entity-relationship diagram, yet they allow the user to model a great deal more information. The object diagram supports semantic relativism and differentiates between aggregation and association which are only implied in the one-many relationships of the entity-relationship diagrams.

f. Languages and Methodologies

Smith and Smith use ACM/PCM as the overall design methodology for using the Extended Semantic Hierarchal Model. ACM/PCM involves the two step method described earlier for first specifying the gross structural properties and then the finer aspects. This same two step method is used for specifying behavioural characteristics of an application. This design methodology is an excellent one which enables the gross specifications of both structure and behaviour for any application, even large complex problems. As Smith and Smith outline in their paper however, the finer specification of behaviour is difficult to do using formal techniques. They then introduce the use of predicate specifications as an intermediate step between the behaviour diagrams and the formal verification techniques. Formal methods are still required however for very large or precise applications. This greatly adds to the difficulty and awkwardness in using the model. Research is ongoing in this area, and this same difficulty is present when trying to
prove the accuracy of any data model. As the semantic richness of a model is increased however (as with the inclusion of behaviour specifications), this problem becomes more significant. [Ref. 9: pp. 277 - 312].

g. Data and Procedural Abstraction

As explained earlier in this chapter, the Extended Semantic Hierarchal Model utilizes data and procedural abstraction and presents a parallel between data abstractions and the control abstractions of sequence, choice, and repetition. This is a significant benefit because it is simple, it integrates the structural and behavioural considerations, and it might even be complete since sequence, choice and iteration are necessary and sufficient to express all computable functions [Ref. 9: pp. 277 - 312].

h. Interfaces

The use of diagrams for specifying structure and behaviour lends itself nicely to the implementation of a graphics interface for this model. The GLAD interface, for example, could be easily modified to present the structural and behavioural specifications used in the Extended Semantic Hierarchal Model. [Ref. 4: pp. 1 - 25]

i. Use of Artificial Intelligence Concepts

As mentioned earlier in this chapter, the use of semantic networks and abstraction concepts come directly from the field of knowledge representation in Artificial Intelligence. This means that many new techniques and methods discovered in the field of Artificial Intelligence can be adopted by the Extended Semantic Hierarchal Model.
Figure 4.1 Object scheme representing aggregation

Figure 4.2 Object scheme representing association

Figure 4.3 Object scheme representing generalisation
Figure 4.4 Behaviour scheme for hire-mechanic transaction

Figure 4.5 Object scheme for mechanic object

Figure 4.6 Object scheme for skilled, unskilled employees
Figure 4.7 Object scheme for food receipts

Figure 4.8 Object scheme for Income, Expenses

Figure 4.9 Object scheme for Profit/Loss
Figure 4.10 Object scheme for gas station

shift-mgr-supervised-employees

Skilled Employees

Unskilled Employees

Figure 4.11 Object scheme for shift-mgr-supervised-employees

Figure 4.12 Object scheme for work order
V. COMPARISON OF THE E-R MODEL AND SHM+

After analyzing the Entity-Relationship Model and the Extended Semantic Hierarchal Model individually, the strengths and weaknesses of each model must be compared to determine which model, if either, is best suited for conceptual modeling.

The principle strengths of the Entity-Relationship Model over the Extended Semantic Hierarchal Model are:

1) It readily supports many-many relationships (see Chapter III, section G.). The Extended Semantic Hierarchal Model forces the user to change the way he thinks about relationships and instead break many-many relationships into a pair of one-many and many-one relationships. This goes against the chief principle of conceptual modeling, which stresses an easy and natural method of modeling enterprises. The example of Tom’s Truckstop in Chapter IV with many mechanics who “repaired” many vehicles illustrates this problem and highlights the advantage of the Entity-Relationship Model in this area. Another example would be the modeling of many students who attend classes in many rooms. This would be direct and very simple to model with the Entity-Relationship Model, but it would be far more difficult to directly represent with an object-oriented model like SHM+.

2) The Extended Semantic Hierarchal Model only supports the concept of objects, whereas the Entity-Relationship Model supports the concepts of entities (objects) and relationships. This breakdown aids the communication of ideas as it parallels that of the spoken or written language which breaks down simple sentences into subjects and predicates (entities and relationships) or subject, predicate, and object (entity, relationship, and entity). As seen in the example of Tom’s Truckstop, the inclusion of relationships allows for a more natural and easy modeling of concepts such as supervises or repairs. One possibility is to use the same actions as Smith and Smith’s behavior diagram: INSERT an object, DELETE an object, CREATE an object, UPDATE an object, FIND an object in the database, and REQUEST an object from the user. The example used earlier with a behavior diagram to hire a mechanic (Figure 4.4), could be done with an expanded E-R diagram in a manner similar to that depicted in Figure 5.1. Again, as in the case with the behavior diagram, pre-conditions and post-conditions would be checked automatically before the transaction would be executed.

3) The Entity-Relationship Model is easier to learn and use because of those advantages outlined in numbers 1 and 2 above.

4) The Entity-Relationship Model has a well defined, step by step procedure to guide the user from conceptual
design through logical and physical design to implementation. This clearly defined procedure ensures that the user's original view of the enterprise is preserved throughout the design process and aids conceptual modeling.

5) The Entity-Relationship Model was originally published in 1976 and has benefited more from additional research than has the Extended Semantic Hierarchical Model based on Smith and Smith's 1977 paper [Ref. 6: pp. 105 - 133]. Data manipulation languages, query languages, normalization techniques, and algebras have all been developed for the Entity-Relationship Model. Enhancements to the Entity-Relationship Model have been proposed to include the inclusion of multiple views and abstraction [Refs. 10, 15], the inclusion of the time factor to data modeling [Ref. 16] and in modeling behaviour through action modeling [Ref. 17].

The principle strengths of the Extended Semantic Hierarchical Model are:

1) It supports semantic relativism while the Entity-Relationship Model does not. As stated earlier in Chapter II, semantic relativism allows different views of the same data to coexist. This increases the flexibility of the model and decreases the update anomalies which may occur.

2) The Extended Semantic Hierarchical Model integrates the design of structure and behaviour. This is an advantage for the Extended Semantic Hierarchical Model, however I feel the Entity-Relationship Model could be easily modified to include at least the gross behaviour specifications through techniques similar to those used by the Extended Semantic Hierarchical Model. The behaviour diagrams of \( SHM^+ \) overlay transactions onto the object diagrams with a clearly defined set of possible actions. Specification of transactions to overlay the entity-relationship diagram could likewise be accomplished with a definitive set of possible actions to be invoked. In my opinion then, this advantage of the Extended Semantic Hierarchical Model could be reduced or eliminated if future research were to be focused on it.

3) The Extended Semantic Hierarchical Model not only includes methods for data abstraction, but also for procedural abstraction as well. As stated in the previous paragraph, it is my belief that the Entity-Relationship Model could be enhanced to include behavioural modeling along with its present structural modeling. At the present time however, the Extended Semantic Hierarchical Model clearly enjoys the advantage in its integration of structural and behavioural design concepts.

4) Again, because of the Extended Semantic Hierarchical Model's inclusion of behaviour specifications, its use of object and behaviour diagrams can relate more information than the entity-relationship diagram which only deals with the structural aspects of an application.

5) The Extended Semantic Hierarchical Model uses multiple views and abstraction techniques. As stated earlier,
research has advanced the Entity-Relationship Model so that the important considerations of multiple views and abstraction techniques can be applied to the Entity-Relationship Model as well. This then can not realistically be considered an advantage of SHM+ today.
Figure 5.1 E-R diagram with behaviour for hire-mechanic transaction
VI. CONCLUSIONS AND RECOMMENDATIONS

As stated in the introduction, I have looked at various data models in order to select one I believe is most suitable for expansion and enhancement to accomplish a higher degree of conceptual modeling than is possible today.

After some preliminary study, I chose to focus on the Entity-Relationship Model and the Extended Semantic Hierarchal Model. Chapter V compared the two models and highlighted their strengths and weaknesses. Neither model is perfect nor presently capable of supporting any significant degree of conceptual modeling, but it is my opinion that the Entity-Relationship model offers the most possibilities. The basic Entity-Relationship Model can be modified to include abstraction techniques, multiple views, and behaviour. An enhanced Entity-Relationship Model incorporating such changes still would not support semantic relativism as does the Extended Semantic Hierarchal Model, but it would be possible to directly model many-many relationships and common action oriented relationships such as "supervises" or "repairs" found in the example which the Extended Semantic Hierarchal Model and other object oriented semantic models cannot represent. In weighing the pro's and con's of each model, I think that the ability to easily and naturally model an enterprise is much more crucial to conceptual modeling than is the issue of semantic relativism. SHM+ and other object oriented network models force the user to view an enterprise in an unnatural manner. This view leads to errors in communication and specification of an enterprise's basic design which would not occur with the use of an enhanced Entity-Relationship Model. Semantic relativism, while important to conceptual modeling, is not as critical to the future modeling of large and complex enterprises.
Therefore I propose that a modified Entity-Relationship model reflecting the enhancements listed above and described in references 10, 15, 16, and 17 would offer the most promise for conceptual modeling from among those models currently available.

Any such model would entail a complexity of design concepts and interdependencies that an automated graphical design tool which utilized the principles of localization, modularity of design, and a hierarchy of abstraction levels would be necessary to enable the user of the proposed Entity-Relationship Model to manage all of the data and relationships he was trying to represent. A combination of such a graphical design tool with a powerful enhanced Entity-Relationship Model would significantly advance the state of conceptual modeling as we know it today.
VII. SUMMARY

Conceptual modeling refers to an abstract level of system description which attempts to offer the database designer a more natural way of describing and organizing a system prior to a detailed logical or physical design. The goal of conceptual modeling is to raise the perspective of database designers to enable them to specify more concepts, relationships, and constraints in their application model.

This thesis has attempted to survey current data models and select from among them two different models to be compared for their support or potential support of conceptual modeling.

After an introductory chapter, chapter two attempted to define the basic concepts and principles which would be used to evaluate the various data models. The concepts considered when evaluating the models included data independance, semantic relativism, the integration of structural and behavioural design considerations, modeling support, understandability, languages and methodologies available, data and procedure abstraction, interfaces, and the use of Artificial Intelligence concepts. A preliminary study of the evaluation criteria led me to focus on the Entity-Relationship Model and the Extended Semantic Hierarchal Model. Chapter three described the Entity-Relationship Model, considered an example application of the model, and evaluated the model according to the criteria established in chapter two. Chapter four described the Extended Semantic Hierarchal Model, considered the same example application as was used for the Entity-Relationship Model in chapter three, and again evaluated the model according to the criteria established in chapter two. Chapter five compared the strengths and weaknesses of the
two models. In chapter six I concluded that the Entity-Relationship Model, with specific enhancements to include abstraction techniques, multiple views, and the inclusion of behaviour modeling, would best support future conceptual modeling considerations. A recommendation was also made that a graphical design tool be created to assist the user in managing the complexity of details and interdependencies necessary to conceptually model a large or complex enterprise.

As my research progressed I came to realize that the fields of data base research, Artificial Intelligence research, and Programming Languages research have certain common goals. Each field has made progress in its own right toward enhancing the ability of a user to conceptually model a complex enterprise in an easier and more complete manner than is now possible. These other fields have significant alternatives to the models considered in this thesis. Research in Entity and Action Modeling [Ref. 17] from the field of Artificial Intelligence and systems such as TAXI from the Programming Language area both offer some significant advantages over the models I considered and even over the enhanced Entity-Relationship Model I selected. Products from these other areas must be considered and their strengths and weaknesses evaluated in any long term research effort which seeks to improve our conceptual modeling capability.
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