

Service Casualty/Mortuary Office Presentation

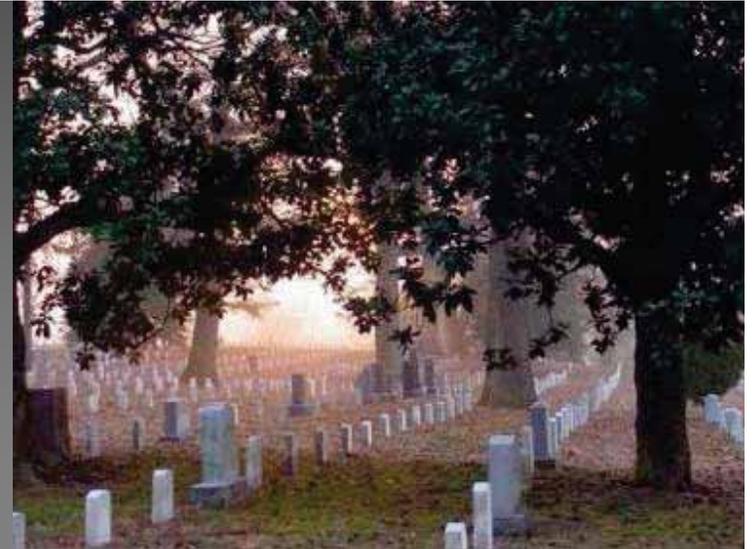
Korean/Cold War
Annual Meeting

19-20 April 2012

Presented by Mr. Greg Gardner
Army Casualty Office



Our Mission



- Care for our fallen and their families
 - Current Death
 - Prior Conflict Cases
- Each Service has its own Casualty / Mortuary Office(s) – SCO/MO
- Organizations vary, but provide same services as set forth in law and DoD policy

Who We Work With

- Family Members
- Person Authorized to Direct Disposition (PADD)
- Other government agencies and offices: DPMO, JPAC, AFDIL, LSEL

5 Phases

- I. Pre-Identification
- II. Identification
- III. PADD Visit
- IV. Funeral Preparation
- V. Funeral / Post-Interment





Phase I Pre-Identification

- Family's interface with DoD agencies
- Establish/maintain contact with families
- Support Family Update briefings
- Collect Family Reference Samples (FRS)
- Identify/locate the PADD – **NOT ALWAYS THE MOST INTERESTED/INVOLVED PERSON**
- Guidance for Memorial Markers/ Services



Phase II Identification

- Review the JPAC-CIL ID packet
- Confirm PADD information
- **Notify PADD**
- **Schedule and coordinate family visit**
- Verify service member's awards
- Request SM personal effects (PE) recovered
- Prepare documentation



Phase III PADD Visit

- Conducted at location of family's choosing with CAO/CACO/Mortuary Officer
- Present overview and case specific background
- Walk-through JPAC-CIL identification
- Address Group Remains and Additional Portions
- Discuss funeral/travel/interment entitlements
- Sign documentation (e.g. ID acceptance, funeral election, PE receipt, etc.)



PADD Decisions

- **PADD makes all decisions for the family**
- Type of casket/urn
- Location of funeral/interment (civilian/gov't cemetery)
- Date/time of visitation/funeral/interment
- Servicing funeral home (signs contract)
- Services requested (authorized by law)

Family Entitlements

- Space in a National Cemetery or reimbursement in a non-government cemetery (many options)
- Reimbursement of funeral expenses (NOT TO EXCEED the statutory entitlement)
- Military Casket or Urn
- Military escort of remains from ID location to funeral home
- Family travel to funeral/interment (authorized by law)
- Military funeral honors (full team)
- Flag and flag case



Phase IV Funeral Preparation

- CAO/CACO/CAR/MO supports the family throughout the planning process
- If you have questions – **please ask**
- PADD determines travelers (**must be eligible**)
- PADD provides signed funeral home contract
- Coordinate funeral and travel details



Phase V

Funeral/Post-Interment

- CAO/CACO/MO is the government's representative at the funeral
- CAO/CACO/CAR/MO continues to support the family until all actions are complete
- Eligible travelers submit vouchers
- Reimbursement for funeral services rendered (up to the statutory limit)

ANDERSONVILLE NATIONAL CEMETERY



Andersonville, Georgia

History Of Andersonville National Historic Site

Andersonville National Historic Site is one of 397 units in the National Park Service.

Andersonville National Historic Site comprises three distinct components: the former prison site of Camp Sumter, the Andersonville National Cemetery, and the National Prisoner of War Museum, which opened in 1998 to honor all U.S. prisoners of war in all wars.

Camp Sumter



National Prisoner of War Museum



Andersonville National Cemetery

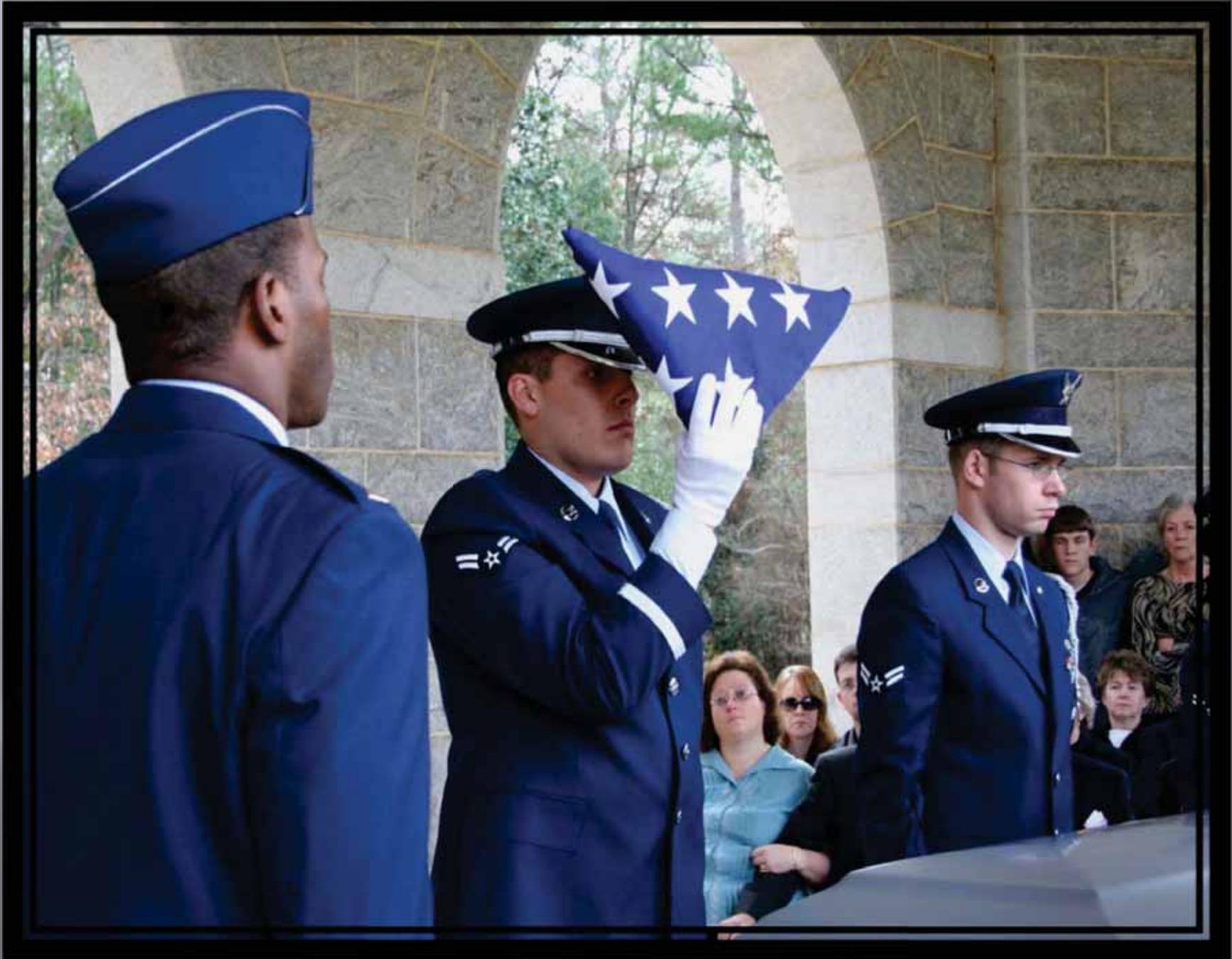


Andersonville National Cemetery

Andersonville National Cemetery, established as a National Cemetery in 1865, began as the final resting place for those who perished while being held as prisoners of war at Camp Sumter. The cemetery connects the past to the present by continuing to serve as an honored burial place for modern-day veterans, their spouse and any dependents. Andersonville National Cemetery is one of two active National Cemeteries that is operated by the National Park Service.

Funeral Services are held at the Rostrum







Headstones

Upright marble headstones will be ordered, set, and maintained by Andersonville National Cemetery at no cost to the family.



Final Salute for Corporal Billy Niebrand (U.S. Army)



**For more information about
Andersonville National
Cemetery, please contact:**

**Kimberly Douglas Robins
Cemetery Director
229-924-0343, ext. 112**

How Families Can Help

- Keep your SCO/CACO/CAR/MO updated with current family contact information
- Provide your SCO/CACO/CAR/MO names and contact information for other blood relatives of the SM
- Identify the PADD of the SM
- Work all actions through your SCO/CACO/CAR/MO – they are the family's primary point of contact
- **SPREAD THE WORD!**
 - About your government's efforts to recover, identify and return home those still unaccounted for from past wars
 - To assist us in building the DNA database

Key Contact Information

- Department of the Army, Past Conflict Repatriations Branch
 - Phone: (800) 892-2490
 - E-mail: tapcper@conus.army.mil
 - https://www.hrc.army.mil/site/Active/TAGD/CMAOC/NavigationPages/nav_PCRB.htm
- Department of the Navy
 - Phone: (800) 443-9298
 - <http://www.public.navy.mil/bupers-npc/support/casualty/Pages/NavyPOW-MIA.aspx>
- USAF Missing Persons Branch
 - Phone: (800) 531-5501
 - <http://www.afpc.af.mil/library/airforcepowmias.asp>
- Headquarters US Marine Corps
 - Phone: (800) 847-1597
 - https://www.manpower.usmc.mil/portal/page/portal/M_RA_HOME/MF/PERSONNEL/Casualty/POW

Questions?

