



# **Joint Knowledge Online (JKO)**

## **Stakeholders Meeting**

Worldwide Joint Training Conference

Suffolk, VA

27 August 2014

## **Purpose**

Gain JKO Stakeholders' consensus on FY15 JKO program resource allocation execution strategy focused on improving individual joint training readiness & better integration with collective training; begin collaboration on FY16 web-based training priorities; and begin resolution seeking of agreed upon online individual training issues.

## **Discussion**

The working group will receive JKO products and services updates; discuss FY15 program resource allocation execution; discuss issues associated with JKO web-based training for joint individuals; and initiate collaboration on FY16 web-based training priorities.

## **End-state**

Achieve Stakeholders' consensus on JKO FY14 resource allocation execution for web-based training in support of joint force readiness.

## **Community of Interest**

OSD (P&R), Joint Staff J7, Combatant Commands, Services, Combat Support Agencies, National Defense University, National Guard Bureau & JADL Initiative.

# Agenda



<b>Time</b>	<b>Topic/Subject</b>	<b>Briefer</b>
<b>1300 - 1310</b>	<b>Opening Remarks</b>	<b>Mr. Camacho</b>
<b>1310 - 1400</b>	<b>JKO Support to Collective &amp; Individual Training</b>	<b>Mr. Barnum</b>
<b>1400 - 1430</b>	<b>VDJ7 JKO Business Rules &amp; Implications</b>	<b>Mr. Camacho</b>
<b>1430 - 1500</b>	<b>Break</b>	
<b>1500 - 1530</b>	<b>JKO Learning Management System Discussion</b>	<b>Mr. Camacho</b>
<b>1530 - 1630</b>	<b>FY15 Priorities &amp; Resource Allocations</b>	<b>Mr. Camacho</b>
<b>1630 - 1645</b>	<b>Wrap up</b>	<b>Mr. Camacho</b>

# Rules of Engagement



- **Plenary discussions open to all - budget discussions government only**
- **Consensus defined**
  - Stakeholder voices heard...part of the process
  - Recommendations and critical non-concurs forwarded up JS governance chain
- **No filibusters, ad hominem comments**
- **Attack concepts not people**
- **For the benefit of all – speakers please introduce yourself with name, organization and position**



# **JKO Support to Collective and Individual Training**

**Mr. Mike Barnum**

# Agenda



- **JKO Top 10 Highlights**
- **JKO Usage and Architecture**
- **Blended Learning Training Package (BLTP)**
- **CCMD/CSA Summary Reports**

# JKO Top 10 Highlights

1. Scotty, we need more power!
2. Roles Based Access
3. SGST/LCMS Integration
4. Blended Learning Training Package
5. SERE 100 Civilian Only
6. Joint Force Command 300 Series
7. JCOA/Decade of War (DoW) Videos
8. Transition Assistance Program VC
9. Air Force/ACC/A4 Mobile
10. Navy/NETC LCMS Collaboration

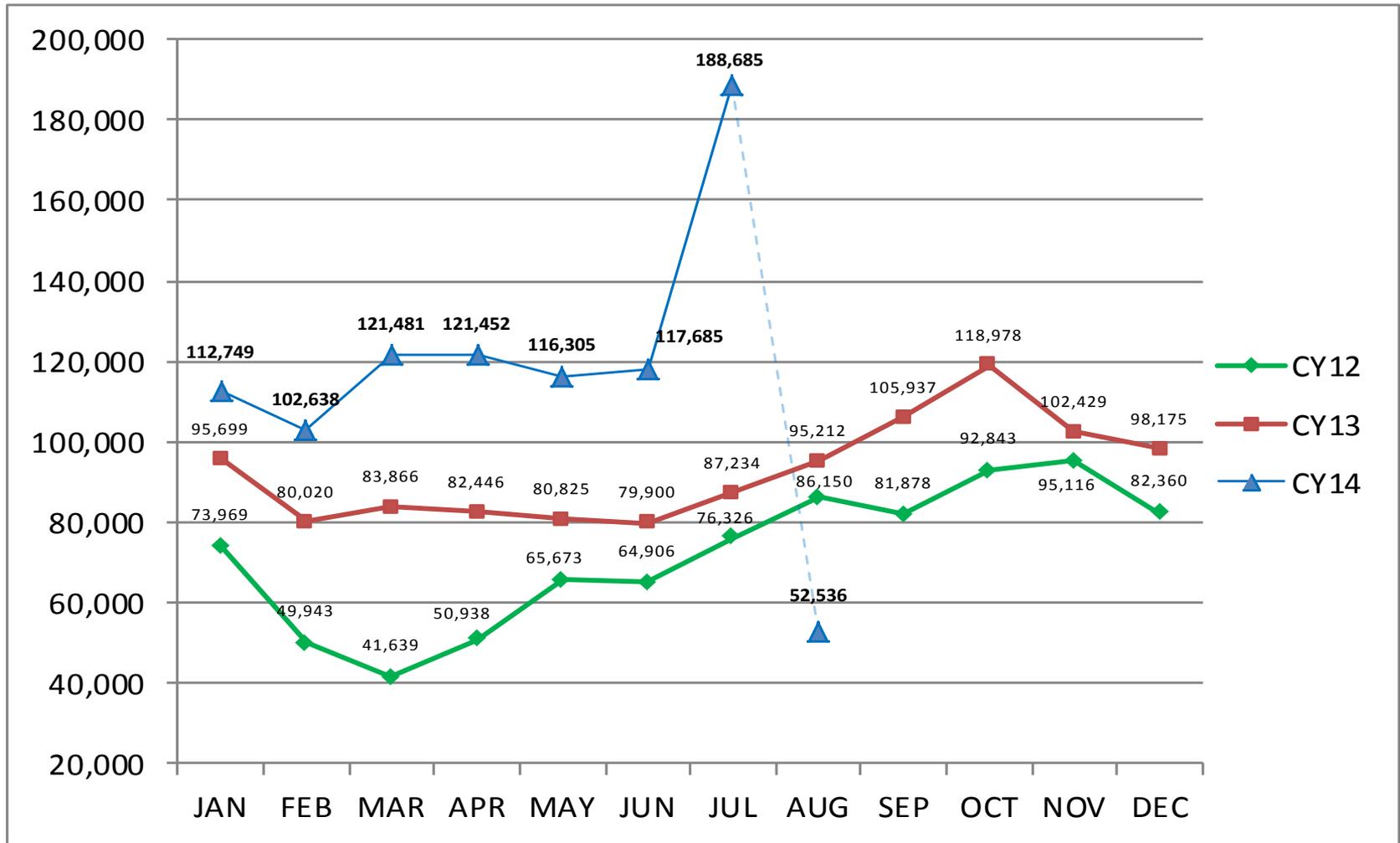


I'M GIVING THE SERVERS  
ALL SHE'S GOT!

# JKO NIPR Monthly Course Completions by CY

(as of: 07 August 2013)

2014 continues with increased course completions over 2013.  
This trend has repeated for the last six years.



(As of 07 August 2014)

# JKO Architectural Improvements



*We've come a long way...*

**2007**

- Physical servers = more hardware + power
- 4 servers
- ~1000 logins per day
- Vendor codebase
- No SGST
- No mobile
- Many courseware tools

**2014**

- Virtual Machine Environment = many “virtual” servers
- 30 + servers (auto-provision)
- ~40,000 logins per day
- Government codebase
- Integrated SGST/LCMS
- Integrated LCMS/mobile
- Course Builder

*At the beginning of the program we had approximately 1,000 logins per day*

*....lately we've had up to 6,000 logins in an hour*

# LCMS Battle Rhythm 2014



## 2014

FEB

APR

SEP

OCT

TBD

LCMS Build 4  
Online 12/13 Feb  
Roles Based  
Access  
IA updates

LCMS Build 5  
Online 23/24 Apr  
IE 11  
TAP Pre-Req.  
Roles Based  
Login

LCMS Build 6  
Online Sep  
Customization  
SGST Int  
Portal

Database Cleanup  
Optimizing LCMS  
Responsiveness  
IA scans

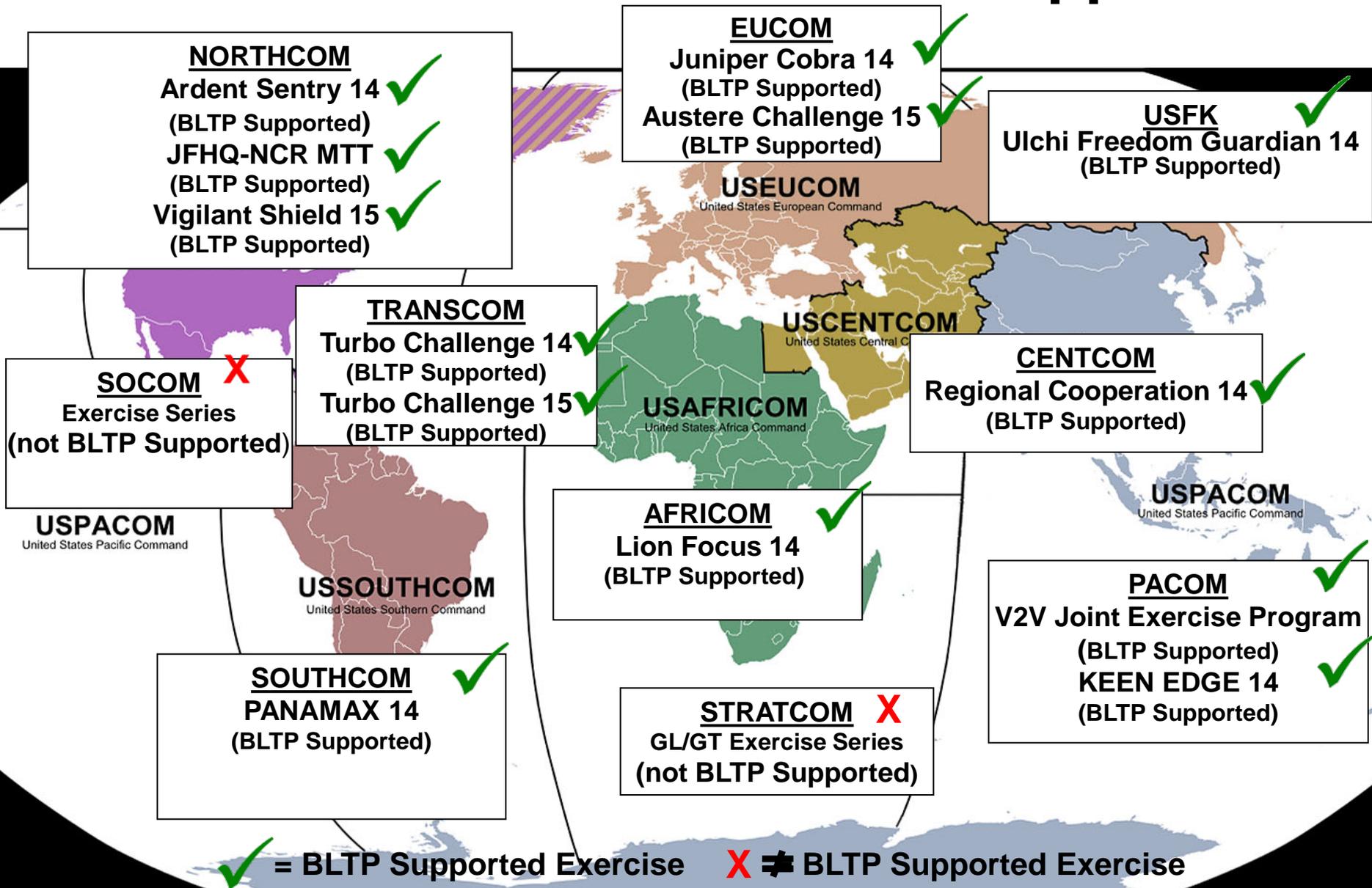
LCMS Build 7  
AFRICOM  
Requirements  
Bug Fixes &  
Enhancements

# VCAT Desktop/Mobile Status Summary

TITLE	SUPPORTED CCMD	NEW	EXISTING	IN DEVELOPMENT
VCAT Afghanistan	USARCENT		X	
VCAT South America	USSOUTHCOM		X	
VCAT Central America	USSOUTHCOM		X	
VCAT Taiwan	USPACOM		X	
VCAT Southeast Asia	USPACOM		X	
VCAT Hispaniola	USSOUTHCOM		X	
Operational Swahili	USN N13		X	
VCAT Caribbean	USSOUTHCOM	X		
VCAT South America 2.0	USSOUTHCOM	X		
VCAT Central Asian States	USARCENT			X
VCAT Arabian Peninsula	USARCENT			X
VCAT West Africa	USAFRICOM	X		
VCAT Horn of Africa 2.0	USAFRICOM			X
VCAT Northern Africa 2.0	USAFRICOM			X
Cross Cultural Negotiations	USAF GENERAL COUNSEL			

TITLE	SUPPORTED CCMD	NEW	EXISTING	IN DEVELOPMENT
VCAT South America Mobile	USSOUTHCOM	X		
VCAT Central America Mobile	USSOUTHCOM	X		
VCAT Hispaniola Mobile	USSOUTHCOM	X		
VCAT Southeast Asia Mobile	USPACOM	X		
VCAT Afghanistan Mobile	USARCENT		X	

# FY14/15 Joint Event BLTP Support



# CCMD Engagement

- **PACOM Joint Exercise Program**
  - **Blended Learning Training Package supported**
  - JKO exercise support courses in development:
    - Foreign Humanitarian Assistance Disaster Relief 101 commenced July 14
    - CYBER 101 start mid-Aug 14
    - Ballistic Missile Defense 101 start mid-Aug 14
    - Targeting Lethal/Non-Lethal (focus on JP 3-60) start Oct 14
  - CYBER SGST development to commence mid-Aug 14 working with story boards developed by JS, J6

# CCMD Engagement (cont.)

- **AFRICOM Lion Focus 14 (LF 14)**
  - **Blended Learning Training Package supported**
  - Delivered four mandatory and six optional JKO courses identified for pre-Academics (Mass Atrocity Relief Operations, Protection Of Civilians plus JFC 100/200) completion window 22 June – 25 August 14
  - JKO course metrics delivered 25 Aug in support of 8-12 Sep Deployable Training Division led for USARAF/1<sup>st</sup> ID Academics
  
- **NORTHCOM Vigilant Shield 15 (VS-15)**
  - **Blended Learning Training Package supported**
  - Delivered 11 JKO courses (directorate specific) identified for pre-Academics (JFC 100/200), completion window 30 July – 25 August 14
  - JKO course metrics delivered 25 Aug in support of 8-11 Sep Deployable Training Division led Academics for Joint Force Headquarters-National Capital Region (JFHQ-NCR)
  - Defense Support of Civil Authorities Joint Planning Team SGST to be delivered on 10-11 Sep at JFHQ-NCR
  - New SGST requirements identified for NORTHCOM J35, CBRNE Consequence Management themed (SIPR) SGST for Feb 15 delivery

# CCMD Engagement (cont.)

- **EUCOM Austere Challenge 15 (AC 15)**
  - **Blended Learning Training Package supported**
  - Mission Partner Environment (MPE) content SGST
  - Will deliver with two (2) new MPE JKO courses with metrics in support of AC 15 CAP, Nov 2015
- **TRANSCOM Turbo Challenge 15 (TC-15)**
  - **Blended Learning Training Package supported**
  - New TC Crisis Action Planning JKO course for TC 15 CAP on track for Aug 14 delivery
  - Three course audience with metrics for pre-CAP Academics 25 Oct delivery
  - Next engagement TC 15 MPE (Sep 14) for new SGST requirements identification

## **BLTP: Lion Focus 14**

SGST: N/A

Courses: Developed one (1) new Acquisition Cross Servicing Agreement course  
Will deliver Six (6) existing JKO hosted courses w/metrics iso LF 14 Academics

## **CCMD Courses/SGSTs:**

Existing: 36/1

New: 8/1

Requested: 0

## **VCATs:**

VCAT Horn Of Africa, VCAT Northern Africa, VCAT West Africa

## **Communities of Interest (COI):**

CJTF-HOA Joint Individual Augmentee Training (JIAT)

## **LCMS Support:**

Privileged Users: 29

Requirements: 23

**Mobile:** N/A

***What else can JKO do for you?***



# USCENTCOM Joint Training

## **BLTP: Regional Cooperation 14**

SGST: N/A

Courses: Delivered three (3) existing JKO hosted courses iso RC 14 exercise preparation

## **CCMD Courses/SGSTs:**

Existing: 9

New: 0

Requested: 0

## **VCATs:**

VCAT Afghanistan (USARCENT), VCAT Central Asian States (USARCENT), VCAT Arabian Peninsula (USARCENT)

## **Communities of Interest (COI):**

International Security Assistance Force (ISAF) HQ Home (JIAT)

Afghanistan Regional Command East (JIAT)

Afghanistan Regional Command South (JIAT)

United States Naval Forces, Central Command (NAVCENT) JTF-Crisis Response (JIAT)

## **LCMS Support:**

Privileged Users: 0

Requirements: 0

**Mobile:** VCAT Afghanistan (USARCENT)

***What else can JKO do for you?***



# USEUCOM Joint Individual and Staff Training

## **BLTP: Juniper Cobra 14 & Austere Challenge 15**

SGST: Ballistic Missile Defense (SIPR) for JC 14. Mission Partner Environment for AC 15

Courses: Will deliver five (5) existing JKO hosted courses w/metrics iso AC 15 academics

## **CCMD Courses/SGSTs:**

Existing: 21

New: 1/1

Requested: Army Europe 1/1

**VCATs:** N/A

## **Communities of Interest (COI):**

United States European Command (EUCOM) Joint Individual & Staff Training (JIST)

United States European Command (EUCOM) Public Affairs Home

## **LCMS Support:**

Privileged Users: 21

Requirements: 0

**Mobile:** N/A

***What else can JKO do for you?***



# NORAD and USNORTHCOM Training & Education

## **BLTP: Ardent Sentry 14, Vigilant Shield 15**

SGST: International Disaster Relief (AS 14), CBRNE Consequence Management in development (VS 15)

Courses: Delivered five (5) existing JKO hosted courses w/metrics iso AS 14

Will deliver eleven (11) existing JKO hosted courses w/metrics iso JFHQ-NCR for VS 15

## **CCMD Courses/SGSTs:**

Existing: 35/8

New: 0/1

Requested: 0/1

**VCATs:** N/A

**Communities of Interest (COI):** N/A

## **LCMS Support:**

Privileged Users: 2

Requirements: 0

**Mobile:** N/A

***What else can JKO do for you?***



# USPACOM JOINT TRAINING & EDUCATION

## **BLTP: Vector to Victory Exercise Program**

SGST: CYBER (SIPR) planned

Courses: New course development iso V2V for FHA DR, CYBER, BMD, Targeting Lethal/Non-Lethal

## **CCMD Courses/SGSTs:**

Existing: 17/2

New: 4

Requested: 6/2

## **VCATs:**

VCAT Taiwan, VCAT Southeast Asia

## **Communities of Interest (COI):**

United States Pacific Command (PACOM) HQ Training Community

Joint Task Force 519

PACOM Joint Theater Trauma System (JTTS) Working Group

PACOM TSCP Dental Working Group

## **LCMS Support:**

Privileged Users: 10

Requirements: 1

**Mobile:** VCAT Southeast Asia

***What else can JKO do for you?***



# USSOUTHCOM Joint Training & Education

## **BLTP: PANAMAX 14 (ARMY SOUTH)**

SGST: N/A

Courses: Delivered seven (7) existing JKO hosted courses w/metrics iso PMX 14 Academics

## **CCMD Courses/SGSTs:**

Existing: 6/3

New: 1

Requested: 1

## **VCATs:**

VCAT South America, VCAT Central America, VCAT Hispaniola, VCAT Caribbean

## **Communities of Interest (COI):**

United States Southern Command (SOUTHCOM) Training

Combined Joint Task Force South Training COI (JIAT)

## **LCMS Support:**

Privileged Users: 6

Requirements: 1

**Mobile:** VCAT South America, VCAT Central America, VCAT Hispaniola, Human Rights

***What else can JKO do for you?***



# USSOCOM JOINT TRAINING

**BLTP: N/A**

SGST: N/A

Courses: N/A

**CCMD Courses/SGSTs:**

Existing: 42

New: 2

Requested: 0

**VCATs: N/A**

**Communities of Interest (COI):**

United States Special Operation Command (SOCOM)

**LCMS Support:**

Privileged Users: 10

Requirements: 2

**Mobile: N/A**

***What else can JKO do for you?***



# USSTRATCOM Joint Training

**BLTP: N/A**

SGST: N/A

Courses: N/A

**CCMD Courses/SGSTs:**

Existing: 10

New: 2

Requested: ARSTRAT 8

**VCATs: N/A**

**Communities of Interest (COI): N/A**

**LCMS Support:**

Privileged Users: 2, 3 (ARSTRAT)

Requirements: 1

**Mobile: N/A**

*What else can JKO do for you?*



# USTRANSCOM Joint Training

## **BLTP: TURBO CHALLENGE 14 and TURBO CHALLENGE 15**

SGST: Defense Support of Civil Authorities Joint Planning Team (TC 14),  
Joint Patient Movement Expeditionary System (JPMES) (TC 14)  
New learning area for TC 15 TBD

Courses: Developed one (1) new JPMES course for TC 14  
Developed one (1) new TRANSCOM Crisis Action Planning course for TC 15  
Delivered two (2) existing JKO hosted courses w/metrics iso TC 14 Academics

## **CCMD Courses/SGSTs:**

Existing: 5/1  
New: 0/2  
Requested: 0/1

**VCATs:** N/A

**Communities of Interest (COI):** N/A

## **LCMS Support:**

Privileged Users: 0  
Requirements: 0

**Mobile:** N/A

***What else can JKO do for you?***



Welcome to Freedom's Frontier

**United States Forces Korea**

**Joint Training**

**BLTP: ULCHI FREEDOM GUARDIAN (8<sup>th</sup> Army)**

SGST: N/A

Courses: Delivered eleven (11) existing JKO hosted courses w/metrics iso 8<sup>th</sup> Army UFG Academics

**CCMD Courses/SGSTs:**

Existing: 6

New: 0

Requested: 2

**VCATs:** N/A

**Communities of Interest (COI):** N/A

**LCMS Support:**

Privileged Users: 1

Requirements: 0

**Mobile:** USFK TDY, USFK PCS

*What else can JKO do for you?*



**BLTP: N/A**

SGST: N/A

Courses: N/A

**CCMD Courses/SGSTs:**

Existing: 16

New: 0

Requested: 0

**VCATs: N/A**

**Communities of Interest (COI): N/A**

**LCMS Support:**

Privileged Users: 1

Requirements: 2

**Mobile: N/A**

*What else can JKO do for you?*

**BLTP: N/A**

SGST: N/A

Courses: N/A

**CCMD Courses/SGSTs: (leveraging existing JKO courses)**

Existing: 0

New: 0

Requested: 0

**VCATs: N/A**

**Communities of Interest (COI): N/A**

**LCMS Support:**

Privileged Users: 3

Requirements: 1

**Mobile: N/A**

*What else can JKO do for you?*



### **BLTP: N/A**

SGST: N/A

Courses: N/A

### **CCMD Courses/SGSTs:**

Existing: 84

New: 13

Requested: 21 Updates

### **VCATs:**

N/A

### **Communities of Interest (COI):**

N/A

### **LCMS Support:**

Privileged Users: 136

Requirements: 25

**Mobile:** Eight (8) new Joint Staff annual required training courses

***What else can JKO do for you?***

# Courseware Maintenance

## JKO House Cleaning (course library)

Goal is to eliminate outdated, unneeded, and unused courses.  
We will achieve this by...

- Reviewing course version date (contact OPR after 2 years for updates)
- Reviewing number of course completions in a year
- Reviewing if course is currently used in an organization's training program (assigned via organization or audience)



## Guidelines

- If the course has not been updated within 2 years (no desire to maintain from OPR)
  - If the course has minimal course completions a year
  - If the course is not currently assigned to an organization's training program
- then... the course will be “Archived” and removed from the “Course Catalog”



# **VDJ7 JKO Business Rules and Implications**

**Mr. Joe Camacho**

# Revised JKO Vision Statement



To be a world class capability supporting DoD joint training requirements through the use of 24/7, globally accessible and cost-effective state-of-the-art distributed learning methods and technologies.

# Revised JKO Mission Statement



JKO develops, delivers, tracks and reports online-distributed learning in order to enhance individual and staff proficiency in joint operations and improve the operational readiness of the joint enterprise.

When directed, JKO supports other DoD, CCMD, Service, Interagency, Federal government, Federal Agency and mission partner online-distributed learning requirements.

# JKO Courseware Standards



The required criteria for content to be developed or hosted on JKO in FY15:

- 1) Must directly support enhancing individual and staff proficiency in joint, interagency, intergovernmental, and multinational (JIIM) operations to improve the operational readiness of the joint enterprise.
- 2) SCORM compliant, Interactive Multimedia Instruction (IMI) Level 2 or higher.

# JKO Business Rules

1. JKO will facilitate formal JSAP review with course owners to rectify and update content currency every 2 years.
2. JKO will prioritize yearly OSD provided T2 funding to develop, deliver, track and report **only** “JIIM operations” relevant, or DJ7 directed content that meets courseware standards criteria.
3. Development or hosting of other content that is not aligned with “JIIM operations” will require an out of cycle request (OOCR) for JKO product development or service support. Requesting organization GO/FO/SES submission will be sent to DJ7 for approval. JIIM training focus is directed in **CJCSM 3500.03D, dated 15 August 2012, Enclosure A, page 2, paragraph 3, and includes language and culture training.**
4. Course owners requesting non-JIIM content to be hosted by JKO must provide all funding for development, **enhancements** and sustainment.
5. *Waivers* (1 year) to JKO Courseware Standards Criteria and JKO Business Rules require official GO/FO/SES submission to DJ7 for approval.

# JKO Business Rules (con't)



6. All content currently hosted on JKO that does not meet above JKO Courseware Standards criteria or does not have approved DJ7 waiver will be removed from JKO Learning Management System on 1 October 2016. This two year “Grandfather Clause” will allow course owners to review their content and assess appropriate actions or alternatives as required. JKO will notify OPRs of this each year as appropriate.
7. For a course to remain hosted on JKO, there must be at least 50 individual course completions per year. OPRs should be cognizant of JKO courses that provide JKO Qualification Points that support Joint Officer Management Program, as outlined in DoDI 1300.19.
8. JKO Stakeholders Annual Conference remains the forum for discussion of all JKO issues.
9. All JKO requirements, goals, objectives, and T2 funding expenditures will continue to be recorded in the JKO Annex to CE2T2 PEP annual document.



**Break**



# **JKO Learning Management System Discussion**

**Mr. Joe Camacho**



# **FY 15 Priorities and Resource Allocation**

**Mr. Joe Camacho**

# Approved JKO FY15 Joint Training Focus Areas



- **Sustain JKO infrastructure and current content.**
  - Includes JKO NIPRnet and SIPRnet Portals; JKO Learning Content Management System; JKO Communities of Interest; JKO Help Desk; and JKO courseware.
- **Develop and enhance required training, collective exercise training support, Observer Trainer Training Program support and Joint Staff Officer fundamental training.**
  - Includes JKO Blended Learning Training Package support and JKO enabled exercises; DoD distributed learning training requirements, Joint Staff and Combatant Command required training courses with required reporting; DD JT Observer Trainer Training Program products; Joint Staff Officer training courses; and Joint Force Command Curriculum.

# Approved JKO FY15 Joint Training Focus Areas



- **Research, develop and deploy web-based immersive advanced technologies in support of operational requirements.**
  - Includes JKO LCMS functionality; Virtual Cultural Awareness Trainer (VCAT) based gaming initiative (with language enhancement); Small Group Scenario Trainer (SGST) supporting Combatant Commander small group training requirements; and JKO Mobile training infrastructure, training platforms and courseware.
- **Support Out of Cycle Requests (OoCR) for JKO training products as approved and directed.**
  - Includes JKO courseware, mobile courses, VCATs, and SGSTs in response to GO/FO/SES sponsored out-of-cycle requests to meet Combatant Command and other agencies' emerging training requirements.

# JKO FY14 O&M Resource Allocation

Requirement	Plan	Actual	Requirement	Plan	Actual
JKO Portal Maintenance & Enhancements (NIPR, SIPR, & IP)	\$.375M (6.2%)		Travel	\$.1M (1.6%)	
JKO Joint Content Mgmt Architecture Components Maintenance & Enhancements	\$.94M (15.6%)		Surge/Reserve	0	
Joint Content Development & Maintenance	\$2.7M (44.8%)		Advanced Content Development (Technologies)	\$.535M (8.9%)	
Assessments	\$.37M (6.1%)		<b>TOTAL</b>	<b>\$6.036M (100%)</b>	
JKO Management Staff	\$1.015M (16.8%)				

**PLANNED FY14 BUDGET = \$6.036M**

**ACTUAL FY14 BUDGET RECEIVED = \$xx (budget cuts + exercise cancellation + OCO/UFR receipt)**

# JKO FY14 RDT&E Resource Allocation



Requirement	Plan	Actual
JKO Advanced Technologies Initiatives (Virtual Worlds Prototype)	\$.1M (10%)	
JKO Mobile Initiatives	\$.9M (90%)	
<b>TOTAL</b>	<b>\$1M (100%)</b>	

PLANNED FY14 BUDGET = \$1M

ACTUAL FY14 BUDGET RECEIVED = \$xxM (OSD [P&R] "cut")

# JKO FY15 O&M Resource Allocation

Requirement	Plan	Actual
JKO Portal Maintenance & Enhancements (NIPR, SIPR)	\$0.375M (%)	
JKO Joint Content Mgmt Architecture Components Maintenance (JKO Course Builder and LCMS)	\$0.940M (%)	
Joint Content Development & Maintenance	\$2.73M (%)	
Assessments	\$0.370M (%)	
JKO Management Staff	\$1.005M (%)	
Travel	\$0.075M (%)	
Advanced Content Development (Advanced Technologies)	\$0.535M (%)	
<b>TOTAL</b>	<b>\$6.03M (100%)</b>	

PLANNED FY15 BUDGET = \$xxM  
 ACTUAL FY15 BUDGET RECEIVED =

# JKO FY15 RDT&E Resource Allocation

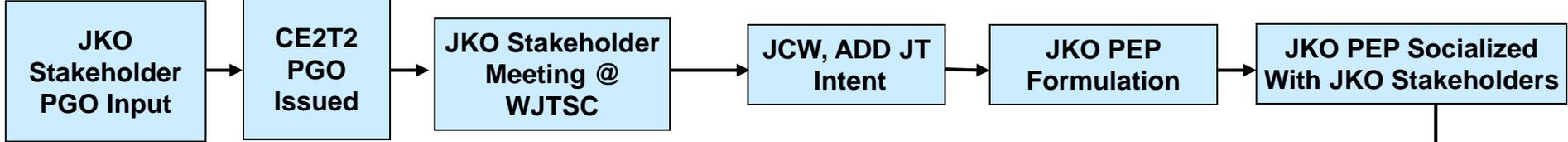
Requirement	Plan	Actual
JKO LCMS Development	\$0.600M (%)	
JKO Small Group Scenario Trainer Application Development	\$0.225M (%)	
JKO Mobile Initiative	\$0.175M (%)	
<b>TOTAL</b>	<b>\$1.00M (100%)</b>	

PLANNED FY14 BUDGET = \$xM  
ACTUAL FY14 BUDGET RECEIVED =



# Wrap Up

# Legacy JKO PEP Approval Process



Dec 11

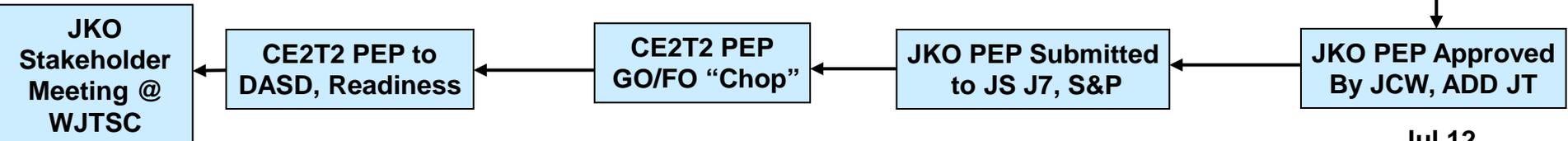
Feb 12

Mar 12

Apr - May 12

Jun - Jul 12

Jul 12



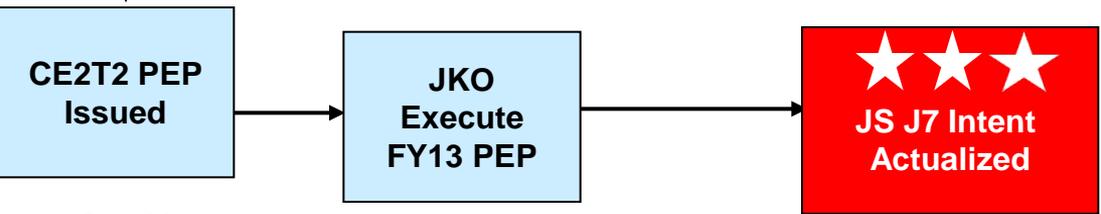
Jul 12

Aug 12

~15 Aug 12

~29 Aug 12

Sep 12



~Oct 12





**Back Up Slides**

# JKO LCMS Build 6.0 Enhancements



- **Added a template/layout capability** – Enhancement will allow an organization to request a customized (button/text) color scheme, customized banner/footer and browser tab name display.
- **Added an “Alerts” gadget** on the “My Training” tab and associated admin capability to manage alerts – Enhancement will allow JKO Admin/Training Coordinator to create a system wide/organizational specific alerts to be displayed on a user’s “My Training” tab.
- **Added a “Training Information” gadget** on the “My Training” tab and associated admin capability to manage “organizational” training information – Enhancement will allow a JKO admin or organizational Training Coordinator to update and display applicable training announcements on a user’s “My Training” tab.
- **Removed the “Announcements/Links” tab and replaced it with a “Community” tab** and associated admin capabilities to edit/modify – Enhancement will allow a JKO Admin or organizational Training Coordinator to manage a community directly in the LCMS for their organization (communities will include an area for free text, links, announcements and document storage).

# JKO LCMS Build 6.0 Enhancements (cont)



- **Added an area in the “My Profile” page** where a user can view their JKO mobile PIN if applicable.
- **Added a “JKO TIMEOUT WARNING” popup** that will appear if the LCMS has not received input from a user in a given period of time – Enhancement should improve session timeout issues. If a user does not click the “Continue” button in the allotted amount of time, they will be logged out of their current JKO session.
- **Added a “Help” link next to the “My Profile” link** that will open the Help Desk Community page. The Help Desk Community will include FAQs, contact information and announcements.
- **Added a “click event” to LCMS generated tests/surveys** – Enhancement will keep an LCMS generated test/survey session active as questions are answered and will prevent a user from timing out during a lengthy test/survey.
- **Added a “Hide from Catalog” toggle in a course’s “Add/Edit Course Data” page** – Enhancement will allow a course or event to be hidden from the “Course Catalog” but still allow recording of completions and generation of certificates (i.e. Mobile only course or SGST ).